

SzW – Wave 4 – June 2013 – HEALTH

1. When was the last time you sought treatment from a health provider or accompanied somebody to seek treatment from a health provider?
 - 1 Within the last month
 - 2 1-3 months ago
 - 3 4-6 months ago
 - 4 more than 6 months ago
 - 5 No response>>>THANK THE RESPONDENT AND CLOSE
 - 6 Don't know>>>THANK THE RESPONDENT AND CLOSE
 - 7 Can't remember >>>THANK THE RESPONDENT AND CLOSE
 - 8 Never>>>THANK THE RESPONDENT AND CLOSE
2. What type of health provider did you visit?

GOV.	PRIVATE
REFERRAL/SPEC. HOSP....1	SPECIALIZED HOSP...13
REGIONAL HOSPITAL....2	HEALTH CENTER.....14
DISTRICT HOSPITAL....3	DISPENSARY.....15
HEALTH CENTER.....4	PRIVATE PERSON.....16
DISPENSARY.....5	OTHER
VILLAGE HEALTH POST (WORKER.....6	SELF-MEDICATION....17
CBD WORKER.....8	WITCH DOCTOR.....18
RELIGIOUS/VOLUNTARY	TRADITIONAL HEALER....19
REFERRAL/SPEC. HOSP....9	PHARMACY.....20
DISTRICT HOSPITAL...10	NGO.....21
HEALTH CENTER.....11	OTHERS:_____ ...22
DISPENSARY.....12	

FROM THIS POINT FORWARD ALL QUESTIONS REFER TO YOUR MOST RECENT VISIT

3. How long does it take you to get from your dwelling to this health provider? (Record time in Minutes)

Don't Know

Can't remember

4. a)What time does the health facility open?

Don't Know
Can't remember

b) What time does the health facility close ?

Don't Know
Can't remember

5. When you visited the health provider, at what time did you go?

Don't Know
Can't remember

6. How long did you wait before [YOU/THE PERSON YOU ACCOMPANIED] were attended to? (*from time of arrival to time of treatment, including waiting time for facility to open*).

- 1 Less than 30 minutes
- 2 30 minutes to 1 hour
- 3 Between 1 and 2 hours
- 4 More than 2 hours
- 5 Don't Know
- 6 Can't remember
- 7 No health worker present at health provider [*Skip to 22*]
- 8 Health provider not open for business [*Skip to 22*]

7. Was the facility clean?

- 1 Yes
- 2 No

8. Who treated [YOU/THE PERSON YOU ACCOMPANIED]? (*highest level personnel*)

- 1 Untrained personnel
- 2 Nurse
- 3 Doctor/assistant medical officer/clinical officer
- 4 Patient was not treated [*Skip to 12*]
- 5 Don't Know
- 6 Can't remember

9. How long did the health care provider spend with [YOU/ THE PERSON YOU ACCOMPANIED]?/

- 1 Less than 5 minutes
- 2 Between 5 and 10 minutes
- 3 Between 10 and 30 minutes
- 4 More than 30 minutes
- 5 Don't Know
- 6 Can't remember

10. Did you feel that the health care provider treated [YOU / THE PERSON YOU ACCOMPANIED] with respect?

- 1 Yes
- 2 No

11.	Were payments required for any of the following?	1 Yes 2 No 3 Don't Know
A	Consultation	
B	Notebook/patient card	
C	Registration	
D	Medicines	
E	Lab tests	
F	Bribery/unofficial	
G	Other [specify] _____	

12. Did the provider give [YOU/ THE PERSON YOU ACCOMPANIED] medicine or write a prescription for medicine?

- 1 Yes, gave medicines
- 2 Yes, wrote prescription
- 3 Gave medicines and wrote prescription
- 4 No medicines or prescription/ >> skip to 22
- 5 Don't Know >> skip to 22
- 6 Can't remember >> skip to 22

13. What type of medicine did the provider give or write a prescription for?

- 1 Antibiotic: injection
- 2 Antibiotic: pills or syrup
- 2 Antimalarial: ALU Coartem
- 3 Antimalarial: SP Fansidar
- 4 Antimalarial: Chloroquine
- 6 Antimalarial: Amodiaquine
- 7 Antimalarial: quinine
- 8 Oral rehydration salts
- 7 Aspirin/Paracetamol
- 8 Don't Know
- 9 Can't remember
- 10 Other [Specify: _____]

14. A. Did the provider do any of the following (multiple responses):

	1- Yes 2- No
Draw blood (to test it)/	
Take your pulse	
Take temperature or ask about fever	
Ask about diarrhea	
Ask about cough or difficulty breathing (e.g. fast breathing)	
Listen to the your chest with a stethoscope	

B. What other thing did the health provider do? (Please Specify).....

15. Did you get the medication you needed from the health facility or did you have to go to a private pharmacy or drug shop?/

- 1 health facility-----Skip to Q17
- 2 pharmacy outside of health facility
- 3 Don't Know-----Skip to Q17
- 4 Can't remember-----Skip to Q17
- 5 Other(specify _____)-----Skip to Q17

16. Was the pharmacy/duka la dawa owned by someone who also currently works in a government health facility, or who has a family member who works in a government health facility?

- 1 Yes
- 2 No
- 3 Don't Know

17. Were you able to get the prescribed medicine?

- 1 Yes >> skip to 19
- 2 No

18. Why could you not get the prescribed medicine?

- 1 Could not afford it
- 2 Medicine was out of stock
- 3 Did not believe it was needed / started to feel better
- 4 Already had some of the medicine at home
- 5 Don't Know
- 6 Can't remember
- 7 Other[Specify: _____]

19. Did the symptoms go away after treatment?

- 1 Yes
- 2 No

20. How was the treatment financed?

FREE TREATMENT.....1
HEALTH INSURANCE.....2

OWN CASH.....3
HAD TO WORK FOR
PROVIDER.....4
USE OF ASSET..5
TOOK LOAN.....6
GOT ASSISTANCE...7
DIFFERED BY PROVIDER.....8
OTHER.....9
Don't Know.....10
Can't remember.....11

21. How much did you spend on the complete treatment, including for medicine, tests, consultation, & in-patient fees, if any? (TZS)

Don't Know
Can't remember

22. Was the facility visited the nearest facility to your house?

- 1 Yes >> skip to 23
- 2 No

23. A. What is the main reason why you didn't go to the nearest facility to your household?

No health worker there	
Facility not clean	
Lack of medicines	
Corruption	
Long waiting time	
Cost of services	
Facility is closed	
Distance to clinic	
Poor quality of care/staff are rude or uninterested	
Not appropriate for illness/was referred to higher level	
Other	

B. Have you ever taken any action to address []?

- 1 Yes >> skip to 24
- 2 No

C. If no: Would you ever consider taking action about [MAIN REASON]/

- 1 yes
- 2 no

D. Do you know, or could you figure out, how to go about taking the necessary action?

- 1 yes
- 2 no

24. When you go to a government health facility with a sick 3 year old child, and are prescribed a medicine for malaria (such as Coartem/ALU), are you entitled to receive it for free, or is there a fee that must be paid

- 1 entitled to receive for free, and do receive for free
- 2 entitled to receive for free, but must pay
- 3 must pay
- 4 Don't Know

25. When a pregnant women goes to a government health facility, is she entitled to free treatment or is she supposed to pay a fee?

- 1 entitled to receive for free, and do receive for free
- 2 entitled to receive for free, but must pay
- 3 must pay
- 4 Don't Know

26. When an old person (over 60 years goes to a government health facility, is she entitled to free treatment or is she supposed to pay a fee

- 1 entitled to receive for free, and do receive for free
- 2 entitled to receive for free, but must pay
- 3 must pay
- 4 Don't Know