INTERVIEWER:

Verify demographic information as it appears on the database:

- Name
- Age
- Gender
- Village [Enumeration Area]

Have you managed to reach the respondent?

1. YES  > CONTINUE
2. NO  >GO TO Q38. INTERVIEWER: ONLY TICK THIS OPTION AFTER EXHAUSTING ALL THE TRACING STRATEGIES AND AFTER OFFICIAL COMPLETION OF THE DATA COLLECTION PROCESS

Good Morning/Good Afternoon/Good Evening. My name is .............................. from Sauti Za Wananchi, a program run by an organization called Twaweza. In this round of Sauti za Wananchi, we want to ask you questions about devolution and other general issues. The information we collect continues to be published in the media and is available to all Kenyans and other people in the world. Your name will however, not be published. We'll also share with you more information on where to access it. It is also going to be shared with other stakeholders and decision makers. Today’s interview will last for about 15 to 20 minutes. Can we start today’s interview?

1. YES  > CONTINUE
2. NO  >TERMINATE. RECORD REASON FOR REFUSAL

[Q1] Kenya has had a new Constitution since August 2010, what if anything, do you like MOST about the Constitution of Kenya 2010?/ Kenya imekuwa na katiba mpya kuanzia Agosti 2010, je, unapenda nini, kama kuna chochote, kwenyi katiba hii [DO NOT READ OUT; SINGLE RESPONSE]

1. Checks and balances
2. Devolution
3. Separation of powers between government institutions
4. Human rights/Bill of rights
5. Free maternity services
6. Cash transfers from the government
7. Nothing
8. I did not know that there has been a new Constitution
-777 Other (specify)
-888 Refused To Answer
-999 Don’t know
[Q2] How well is the government implementing the Constitution of Kenya? Would you say very well, just well, not well or /not well at all? [READ OUT THE FIRST FOUR; SINGLE RESPONSE]
   1. Very well
   2. Just well
   3. Not well
   4. Not well at all
      - 888 Refused To Answer
      - 999 Don’t know

[GQ3] Under the current Constitution, is water provision services the responsibility of national or county governments? [DO NOT READ OUT; SINGLE RESPONSE]
   1. National government
   2. County governments
   - 777 Other (specify)
      - 888 Refused To Answer
      - 999 Don’t know

[Q4] To what extent do you think those in authority at a national level (e.g. government officials, MPs, Senators, chiefs etc.), take the opinion of ordinary Kenyans when making decisions on issues that affect all Kenyans? Would you say to a large extent, a small extent, neither to a large nor small extent or not at all? [READ OUT THE FIRST FOUR; SINGLE RESPONSE]
   1. To a large extent
   2. To a small extent
   3. Neither to a large nor small extent
   4. Not at all
      - 888 Refused To Answer
      - 999 Don’t know

[Q5] To what extent do you think those in authority at the County level (Governors and their deputies, county government officials, MCAs, ward administrators etc.), take the opinion of ordinary Kenyans into account when making decisions on issues of local/regional importance? Would you say to a large extent, a small extent, neither to a large nor small extent or not at all? [READ OUT THE FIRST THREE; SINGLE RESPONSE]
   1. To a large extent
   2. To a small extent
   3. Neither to a large nor small extent
   4. Not at all
      - 888 Refused To Answer
      - 999 Don’t know

[Q6] If you had free access to any type of information from the [MENTION LEVEL OF GOVERNMENT], what type of information would you be most interested in seeing?
### National Government

1. Budgets
2. Income and expenditure reports
3. Open tenders
4. Salaries
5. Allowances
6. Contracts
7. General development progress
8. Job opportunities
9. Security systems
-777 Others (specify)
-888 Refused to answer
-999 Don’t know

### County Government

1. Budgets
2. Income and expenditure reports
3. Open tenders
4. Salaries
5. Allowances
6. Contracts
7. General development progress
8. Job opportunities
9. Bursary disbursements
10. Security systems
-777 Others (specify)
-888 Refused to answer
-999 Don’t know

[Q7] What does citizen participation in government mean to you? / Je kushiriki kwa wananchi katika serikali ina maana gani kwako [DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]

1. Electing my MCA/Senator/Governor/MP/President
2. Participation in meetings
3. Participation in county budgeting process
4. Shaping the development agenda
5. Recalling my MP
6. Participation in decision making
7. Implementation of citizens’ opinions
-777 Other (specify)
-888 Refused To Answer
-999 Don’t know

[Q8] Are you informed about your county government’s plan for development in your area? /Je, unfahamu mpango wa serikali yako ya kaunti kuhusu maendeleo katika eneo lako?

1. Informed
2. Not informed
[Q9] Have you ever participated in a meeting organized by the county government? /Je, umewahi kushiriki kwenye mkutano iliyoandaliwa na serikali a kaunti?
   1. YES >10
   2. NO >15
   -888 Refused To Answer

[Q10] During the last meeting that you attended...? Wakati wa mkutano wa mwisho uliohudhuria

**READ OUT; SINGLE RESPONSE IN EACH CASE**

<table>
<thead>
<tr>
<th>Statement/Neno</th>
<th>1. YES</th>
<th>2. NO</th>
<th>-888 RTA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did you ask a question? /Je uliuliza swali?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you raise an issue? /Je ulianzisha swala?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Were you paid an allowance?</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>I was just an observer /Nilikuwa natazama tu. IF YES ON FIRST 3 QUESTIONS, SKIP THIS QUESTION</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[Q11] What development projects were discussed? /Walijadili miradi ipi ya maendelo? [MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]
   1. Roads
   2. Water
   3. Health facility
   4. Education
   5. Manufacturing
   6. Mining e.g. sand etc.
   7. Budget
   8. Tourism
   9. Sanitation
   10. Street lighting
   11. Security
   12. Bus stops/Boda boda shelters/stops
   -777 Other (specify)
   -888 Refused To Answer

[Q12] Would you say that....:

**READ OUT EACH STATEMENT; SINGLE RESPONSE IN EACH CASE**

| Statement/Neno | 1. YES | 2. SOMEWHAT/ IN SOME CASES | 3. NO | - 888 DK | - 999 RTA |
|----------------|--------|----------------------------|-------|----------|
| a) The issues/projects discussed contributed to the planning for your local area/county? |        |                            |       |          |          |
| b) The issues/projects discussed have been initiated or implemented? |        |                            |       |          |          |

IF 12a= 1 OR 2, 12b= 1 OR 2, or 12a and 12b= 1 OR 2, GO TO Q13, OTHERWISE SKIP TO Q14
[Q13] Which issues/projects contributed to planning or have been initiated/implemented? [MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]
1. Roads
2. Water
3. Health facility
4. Education
5. Manufacturing
6. Mining e.g. sand etc.
7. Budget
8. Tourism
9. Sanitation
10. Street lighting
11. Security
12. Bus stops/Boda boda shelters/stops

-777 Other (specify)
- 888 Refused To Answer

IF 12b=3, ASK Q14, OTHERWISE SKIP TO Q15

[Q14] What do you think is causing the delays if any? Ni nini unafikiria imesababisha kuchelewa, kama kuna sababu? [MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]
1. Lack of funds from the county government
2. Lack of funding from the national government/Delayed disbursements from the national governments
3. Politics
4. Lack of technical knowhow
5. Corruption
6.

-777 Other (specify)
- 888 Refused To Answer
- 999 Don’t know

[Q15] What stops people in this area from attending public participation forums organized by the county government? /Ni nini kinachozuia wananchi wa eneo hili kushiriki katika mikutano inayopangwa na serikali ya kaunti? [MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]
1. Lack of time
2. Lack of interest/apathy
3. No meetings are called
4. Poverty levels/ no compensation
5. Corruption
6. Short notices for the meetings
7. Not informed when meetings are called
8. Long distance to the meeting venues/transport challenges
9. Lack of confidence/ trust in the process
10. Conflicts in meetings/unproductive meetings
11. Ignorance
12. Security concerns
13. Unfavorable means of communication
   -777 Other (specify)
   - 888 Refused To Answer
   - 999 Don’t know

[Q16] If your county government convened a meeting to discuss development projects and budget: /Iwapo serikali yako ya kaunti ingekutana kujadili miradi ya maendeleo na bajeti:
[READ OUT; SINGLE RESPONSE IN EACH CASE]

| a) How long should the meeting take? /Ni muda gani mkutano unafaa kuchukua? | 1. Below 1 hour  
2. 1 – 2 hours  
3. 2 – 3 hours  
4. More than 3 hours  
   -777 Other (specify)  
   -888 Refused To Answer  
   -999 Don’t know |
|---|---|
| b) What day of the week should the meeting take place? / Siku gani ya wiki? | 1. Monday  
2. Tuesday  
3. Wednesday  
4. Thursday  
5. Friday  
6. Saturday  
7. Sunday  
   - 888 Refused To Answer  
   - 999 Don’t know |
| c) What time of the day should the meeting take place? /Ni wakati gani wa siku mkutano unafaa kufanyika? | 1. Early morning  
2. Mid-morning  
3. Afternoon  
4. Evening  
5. Doesn’t matter  
   -777 Other (specify)  
   - 888 Refused To Answer  
   - 999 Don’t know |

[Q17] In your opinion how easy is it to do the following...Is it very easy, easy or not easy: /Kutokana na uzoefu wako ni rahisi kivipi kufanya yafuatayo? Ni rahisi sana rahisi au sio rahisi [READ OUT; SINGLE RESPONSE IN EACH CASE]

<table>
<thead>
<tr>
<th>Question</th>
<th>Response Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meet the leaders in your county?</td>
<td></td>
</tr>
<tr>
<td>Influence decision-making in your county?</td>
<td></td>
</tr>
<tr>
<td>Access information on county budgets, laws and projects?</td>
<td></td>
</tr>
<tr>
<td>[Q18] Can you tell me (up to three ways) available to you, as a citizen,</td>
<td>available to you, as a citizen, to express your needs to the county government?</td>
</tr>
<tr>
<td>[DO NOT READ OUT; UP TO THREE RESPONSES ALLOWED]</td>
<td></td>
</tr>
<tr>
<td>1. Civil society representation</td>
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<tr>
<td>2. Signing petitions</td>
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<td>3. Attending barazas</td>
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<td>4. Join a public demonstration or march</td>
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<td>5. The media</td>
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<tr>
<td>6. Going to the county government offices</td>
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<td>7. Through county committees</td>
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<td>8. Through a representative in the village</td>
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<tr>
<td>9. Through a number/ hotline provided by the county</td>
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<tr>
<td>10. None. IF NONE, LOCK ALL OTHER RESPONSES</td>
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</tr>
<tr>
<td>-777 Other (specify)</td>
<td></td>
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<tr>
<td>[Q19] In your opinion, who should be in charge of health/medical services?</td>
<td></td>
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<tr>
<td>[READ OUT THE FIRST TWO; SINGLE RESPONSE]</td>
<td></td>
</tr>
<tr>
<td>1. County Government/Serikali ya kaunti</td>
<td>&gt;Q20</td>
</tr>
<tr>
<td>2. National Government/Serikali kuu</td>
<td>&gt;Q20</td>
</tr>
<tr>
<td>3. Both/Wote</td>
<td>&gt;Q21</td>
</tr>
<tr>
<td>4. Not sure/Sina uhakika</td>
<td>&gt;Q21</td>
</tr>
<tr>
<td>-888 Refused To Answer</td>
<td>&gt;Q21</td>
</tr>
<tr>
<td>-999 Don’t know</td>
<td>&gt;Q21</td>
</tr>
<tr>
<td>[Q20] What is the main reason? / Sababu kuu ni ipi?</td>
<td></td>
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<tr>
<td>[SINGLE RESPONSE; DO NOT READ OUT]</td>
<td></td>
</tr>
<tr>
<td>1. Quality of services</td>
<td></td>
</tr>
<tr>
<td>2. Accessibility</td>
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<td>3. Fair charges</td>
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<tr>
<td>4. Transparency/no corrupt practices</td>
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<tr>
<td>5. Capability of managing the services</td>
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<tr>
<td>6. Ability to manage crises in the health sector</td>
<td></td>
</tr>
</tbody>
</table>
7. Ability to prioritize needs
   - 777 Other (specify)
   - 888 Refused To Answer

[Q21] In your opinion, has your county government helped improve health services in your county, from what it used to be before 2013/devolution? / Kwa maoni yako, serikali ya kaunti imesaidia kuimarisha huduma za afya katika kauti yako ukilinganisha na hali ilivyokuwa kabla ya mwaka wa 2013?
   1. YES
   2. NO
   3. Somewhat
      - 888 Refused To Answer
      - 999 Don’t know

[Q22] Are you happy or unhappy about your County’s revenue collection? / Je, unafurahia jinsi serikali ya Kaunti inavyokusanya mapato yake?
   1. Happy >23
   2. Unhappy >24
   3. Neither happy nor unhappy >25
      - 999 Don’t know >25
      - 888 Refused To Answer >25

[Q23] Why are you happy? / Kwa nini unafurahia? [MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]
   1. Improved service delivery
   2. Free/low cost access to services
   3. Improved access to information/ adoption of technology
      - 777 Other (specify)
      - 888 Refused To Answer

[Q24] Why are you unhappy? / Kwa nini hujafurahia? [MULTIPLE RESPONSES ALLOWED; DO NOT READ OUT]
   1. Too many taxes
   2. Lack of consultation
   3. Inaccessibility
   4. Lack of awareness/do not know about it
   5. Not invited
   6. Lack of accountability
   7. Corruption
      - 777 Other (specify)
      888 Refused To Answer

[Q25] In your opinion, what MAIN role should the County Government play in guaranteeing security? [DO NOT READ OUT; SINGLE RESPONSE]
   1. None
   2. Supporting the national government e.g. security infrastructure
3. Being fully in-charge
4. Providing intelligence
5. Increasing security personnel in the county
6. Creating awareness on security issues in the county
7. Creating job opportunities to manage idle citizens/ youth
   -777 Other (specify)
   888 Refused To Answer

**[Q26]** To what extent do you support devolution i.e. having county governments in Kenya? Do you strongly support, somewhat support or you do not support?

**[READ OUT THE FIRST THREE; SINGLE RESPONSE]**

1. Strongly support
2. Somewhat support
3. Do not support
4. Not sure/Sina uhakika
   -888 Refused To Answer
   -999 Don’t know

**[Q27]** In the upcoming general elections, will you vote for....?

<table>
<thead>
<tr>
<th>Question</th>
<th>1. YES</th>
<th>2. NO</th>
<th>-888 Refused To Answer</th>
<th>-999 Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your current MCA?</td>
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<tr>
<td>Your current MP?</td>
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<tr>
<td>Your current Woman Representative?</td>
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<tr>
<td>Your current Senator?</td>
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<tr>
<td>Your current Governor?</td>
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</tbody>
</table>

**LASTLY**

**[Q28]** Which political party or coalition do you feel closest to if any? **[SINGLE RESPONSE; DO NOT READ OUT]**

1. Alliance of PNU
2. Alliance Party of Kenya
3. CORD Alliance
4. FORD–Kenya
5. JAP
6. Jubilee Alliance
7. Jubilee Party
8. KANU
10. Labour Party of Kenya
11. Narc
12. Narc Kenya
13. NASA
14. New FORD–Kenya
15. ODM
16. PNU
17. TIP (TIP TIP)
18. TNA
19. UDF
20. UDM
21. URP
22. Wiper Democratic Party
23. Undecided
24. None
-777 Other (specify)
-888 Refused To Answer

[Q29] If presidential elections were held today, whom would you vote for if that person was a candidate? [SINGLE RESPONSE; DO NOT READ] / Kama uchaguzi wa rais ungefanyika leo, ni nani ungemchagua kuwa raisi kama huyo mtu angegombea?

1. Ababu Namwamba
2. Ali Hassan Joho
3. Alfred Mutua
4. Ekuro Aukot
5. Kalonzo Musyoka
6. Martha Karua
7. Moses Wetangula
8. Musalia Mudavadi
9. Peter Kenneth
10. Philip Murgor
11. Raila Odinga
12. Uhuru Kenyatta
13. William Ruto
14. Undecided
15. None
-777 Other (specify)
- 888 Refused To Answer
-999 Don’t know

[Q30] Finally, before we close, please confirm the number we can use to send you airtime/credit as a token for our appreciation for your participation

THANK THE RESPONDENT AND CLOSE THE INTERVIEW

META VARIABLES [INTERVIEWER TO GIVE RESPONSES TO THESE QUESTION BASED ON THE INTERVIEW]

[Q31] How did you reach respondent?
1. Called his or her number >Q32
2. Tracing strategy>Q33
3. By tracing, but we use his or her number > Q33

Q32 After how many number of phone calls did you get the respondent?
1. Once > END
2. Twice > END
3. More than two times > Q36

Q33 How did you get the respondent?
1. Through a neighbor
2. Head of the group
3. Group partner
4. Other group member
5. Husband or wife
6. Other household member
7. Citizen monitor
8. Community leader

Q34 Please state the name of the person above, [Q33]

Q35 Please write the telephone of the person above, [Q33]

Q36 Why was the respondent not easily reachable?
1. He/she has changed his/her telephone number > Q37
2. He/she doesn’t have a phone charging equipment > END
3. His/her phone has broken down > END
4. He/she has lost his/her phone > END
5. Poor network > END
6. He/she has travelled > END
7. He/she was on the farm and there was no network > END
8. He/she was at work the whole day and did not have access to his/her phone > END
- 777 Other (specify) > END

Q37 Write his/her new number (if there is one) > END

Q38 How many days have you looked for him/her?
1. One
2. Two
3. Three
4. Four
5. Five
6. More than five days

Q39 What challenge does the respondent have for not finding him/her?
1. He/she has changed his/her phone number
2. He/she doesn’t have a phone charging equipment
3. His/her phone has broken down
4. He/she has lost his/her phone
5. Poor network
6. He/she has travelled
7. He/she was on the farm and there was no network
8. Doesn’t want to participate in the survey
9. The respondent has passed away
10. Does not have access to his/her phone during the day/while at work
11. He/she has relocated from the EA
12. Whereabouts of the respondent not known in the EA
13. All appointments have been unsuccessful
   -777 Other (specify)

[Q40] Please give the name of the person who gave you this information, [Q39]

[Q41] Please give the telephone number of the person who gave you this information, [Q39]