

## SzW(K) R4: Health and Other General Issues

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### INTERVIEWER:

Verify demographic information as it appears on the database:

- Name
- Age
- Gender
- Village [Enumeration Area]

Have you managed to reach the respondent?

1. YES > **CONTINUE**
2. NO > **GO TO GQ42. INTERVIEWER: ONLY TICK THIS OPTION AFTER EXHAUSTING ALL THE TRACING STRATEGIES AND AFTER OFFICIAL COMPLETION OF THE DATA COLLECTION PROCESS**

Good Morning/Good Afternoon/Good Evening. My name is .....from Sauti Za Wananchi, a program run by an organization called Twaweza. In this round of Sauti za Wananchi, we want to ask you questions about health and other general issues. The information we collected in April/May on people with disabilities and other general issues will be published in June in the media, and will be available to all Kenyans and other people in the world. Your name will however not be published. We'll also share with you more information on where to access it. It is also going to be shared with other stakeholders and decision makers. Today's interview will last for about 10 to 15 minutes. Can we start today's interview?

1. YES > **CONTINUE**
2. NO > **TERMINATE. RECORD REASON FOR REFUSAL**

**[GQ1]** When making health care decisions for your family, who is the primary decision maker?

1. Male head of household
  2. Female head of household
  3. Both male and female heads of household
- 777 Other (specify)  
-888 Refused To Answer  
-999 Don't know

**[GQ2]** What would you say is the most pressing health problem facing this country at the present time?

**[DO NOT READ OUT; SINGLE RESPONSE]**

1. Cost
2. Access
3. Finding cures for diseases
4. Corruption (at the national level)

- 5. Corruption (at the county level)
- 6. Malaria
- 7. HIV/AIDS
- 8. Cancer
- 9. Obesity
- 10. Drugs/Alcohol abuse
- 11. Diabetes
- 12. Mental illness
- 13. Heart disease
  - 777 Other (specify)
  - 888 Refused To Answer
  - 999 Don't know

**[GQ3] What type of illnesses would you say are common in your locality? [DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]**

- 1. Malaria
- 2. Cancer
- 3. Diabetes
- 4. HIV/AIDS
- 5. Diarrhea
  - 777 Other (specify)
  - 888 Refused To Answer
  - 999 Don't know

**[GQ4 [READ OUT; SINGLE RESPONSE IN EACH CASE]**

	1. YES	2. NO	-888 Refused To Answer	-999 Don't know
a) Do You personally have a health insurance cover?				
b) Does someone else in the household have a health insurance cover?				

**[GQ5] What type of health insurance...? [DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED IN CASE]**

	<b>ASK IF CODED YES IN GQ4a:</b> What type of health insurance do you have? <b>[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]</b>	<b>ASK IF CODED YES IN GQ4b:</b> What type of health insurance does the other household member have? <b>[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]</b>
1. NHIF		
2. Private health insurance cover by employer		
-777 Other (specify)		

**ASK GQ6&7 IF NO AT GQ4a**

**[GQ6] What would you say is the main reason you don't have health insurance? [DO NOT READ OUT; SINGLE RESPONSE]**

1. Can't afford/Costs too much
  2. Am not aware of any health insurance
  3. I do not know how health insurance works
  4. There is no one who provides health insurance services in my area
  5. I don't trust insurance
  6. I do not need one
  7. Health insurance have limited services
- 777 Other (specify)  
-888 Refused To Answer  
-999 Don't know

**[GQ7] Are you planning on getting health insurance in the next 12 months?**

1. YES
  2. NO
- 888 Refused To Answer  
-999 Don't know

**[GQ8]** When was the last time you or someone in your household suffered from an illness or injury?

**[DO NOT READ OUT; SINGLE RESPONSE]**

	Self	Someone else in the household
1. Less than a month ago		
2. 1 to 6 months ago		
3. The last 6 to 12 months		
4. More than 12 months ago		
5. Not Applicable		
-777 Other (specify)		
-888 Refused To Answer		
-999 Don't know		

**ASK GQ9 IF CODED 1, 2, 3 OR 4 FOR SELF OR SOMEONE ELSE IN THE HOUSEHOLD**

**[GQ9] INTERVIEWER: PROBE RESPONSES FOR EACH OPTION FOR THE QUESTIONS BELOW**

(a) What action did you take to find relief for the illness/injury?

**[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]**

(b) What action did the person in your household take to find relief for the illness/injury?

**[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]**

	(a) Self	(b) Someone else in the household
1. Did nothing	>GQ10	
2. Went to a Government health /facility	>GQ11	
3. Went to a Church/Mission health facility	>GQ11	
4. Went to a Private/NGO health facility	>GQ11	
5. Went to a Pharmacy	>GQ10	
6. Went to a local Grocery store for medicine	>GQ10	
7. Went to a herbalist	>GQ10	
8. Went to a Traditional Healer	>GQ10	
9. Went to a Faith Healer	>GQ10	
10. Used medicine I had at home	>GQ10	
11. Used medicine from a friend, relative or neighbour	>GQ10	
12. Used personally known remedies	>GQ10	
13. Not Applicable	>GQ11	
-777 Other (specify)	>GQ11	

**[GQ10] Why didn't you go to a health facility? [DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]**

1. Illness/injury was not serious
2. No money / cannot afford the treatment cost
1. There were no quality health providers
2. There was no medication
3. They make you wait for long/long queue
4. Few or no health provider
5. Health providers are rude/not helpful/slow in providing services
6. Couldn't get to health facility- (too far away, roads not passable, etc.)
7. I prefer self-treatments
  - 777 Other (specify)

**[GQ11] Did the health provider do the following during your/ encounter? [READ OUT; SINGLE RESPONSE IN EACH CASE]**

	1. YES	2. NO	-888 Refused To Answer

Explain your diagnosis/illness			
Explain the medication that s/he was prescribing			
Give you the opportunity to ask questions			

**[GQ12] Did you pay for the following...? [READ OUT; SINGLE RESPONSE IN EACH CASE]**

	1. YES	2. NO	-888 Refused To Answer	-999 Don't know
Consultation fee				
Buy notebook or patient card				
Buy drugs				
Lab tests				
Bribe / Informal payment				

**[GQ13] How satisfied are you with the health facility that you mainly visit in terms of the following areas? Would you say very satisfied, satisfied, neither satisfied not unsatisfied, not satisfied or not at all satisfied? [READ OUT; SINGLE RESPONSE IN EACH CASE]**

	1. Very satisfied	2. Satisfied	3. Neither satisfied not unsatisfied	4. Not satisfied	5. Not at all satisfied	-888 Refused To Answer	-999 Don't know
Availability of drugs							
Availability of nurses/doctors							
Overall cleanliness of the hospital							
Convenience of location for you							
Time taken to reach the health facility from your home/house							
Amount of time taken before being attended to							

**[GQ14]** Thinking about healthcare in this country, how would you rate the quality of healthcare in this country? Would you say excellent, good, fair or poor?

**[READ OUT; SINGLE RESPONSE]**

1. Excellent
  2. Good
  3. Fair
  4. Poor
- 888 Refused To Answer  
-999 Don't know

**[GQ15]** Are generally satisfied with the cost of healthcare in this country?

**[READ OUT; SINGLE RESPONSE]**

1. Satisfied
  2. Dissatisfied
- 888 Refused To Answer  
-999 Don't know

**[GQ16]** Which of the following do you think best describes the Kenyan healthcare system today? Is it in a state of crisis, it has major problems, it has minor problems, or it does not have any problems?

**[READ OUT; SINGLE RESPONSE]**

1. Crisis
  2. Major problems
  3. Minor problems
  4. It does not have any problems
- 888 Refused To Answer  
-999 Don't know

**I WOULD NOW LIKE US TO TALK ABOUT CANCER, DIABETES AND HIGH BLOOD PRESSURE**

**[GQ17]** Has anyone in your household been diagnosed with?

**[READ OUT; MULTIPLE RESPONSES ALLOWED]**

	YES	NO	-888 Refused To Answer	-999 Don't know
<b>1.</b> Any type of cancer				
<b>2.</b> Any type of diabetes				
<b>3.</b> High blood pressure				

**[GQ18]** In the past one year, have you been screened for?

**[READ OUT; SINGLE RESPONSE FOR EACH OPTION]**

	YES	NO	-888 Refused To Answer	-999 Don't know
1. Any type of cancer				
2. Any type of diabetes				
3. High blood pressure				

**[GQ19]** In general, where do you get most of your health-related information?

**[DO NOT READ OUT; SINGLE RESPONSE]**

1. Friends and family
  2. Doctor/Nurse
  3. Church
  4. Pharmacist
  5. Internet
  6. Books
  7. Newspapers
  8. Magazines
  9. Radio
  10. TV
- 888 Refused To Answer  
-999 Don't know

**[GQ20]** Do you know of an ambulance that can be called to your village/area?

1. YES >GQ21
  2. NO >GQ22
- 888 Refused To Answer >GQ22  
-999 Don't know >GQ22

**[GQ21]** Who provides this ambulance service? **[DO NOT READ OUT; MULTIPLE RESPONSES ALLOWED]**

1. County Government
  2. Private
  3. Non-profit/religious institution
- 777 Other (specify)  
- -999 Don't know

#### GENERAL ISSUES

**NOW I WOULD LIKE TO ASK YOU ABOUT GENERAL ISSUES IN KENYA....LET'S START WITH EDUCATION...**

**[GQ22]** Have you heard about changes in the education sector?

- 1. YES >GQ23
- 2. NO >GQ24
- 888 Refused To Answer >GQ24
- 999 Don't know >GQ24

**[GQ23]** What have you heard?

- 1. Correct Answer [New Curriculum: 6-2-3-3] **[DO NOT READ OUT]**
- 2. Correct Answer [Procurement of text books: government/Ministry of Education to procure text books] **[DO NOT READ OUT]**
- 3. Correct Answer [Visitation: No visiting days during third term] **[DO NOT READ OUT]**
- 4. Correct Answer [School Hours: Students NOT to be allowed to be in school before 7.15am] **[DO NOT READ OUT]**
- 5. Other (specify)
- 6. Incorrect Answer [Any other response apart from the above two]
- 888 Refused To Answer
- 999 Don't know

**[GQ24]** What is the name of the institution that is in charge of registering voters for an election/general or by-election?

- 1. Correct Answer [IEBC- Independent Electoral and Boundaries Commission] **[DO NOT READ OUT]**
- 2. Incorrect Answer [Other]
- 888 Refused To Answer
- 999 Don't know

**[GQ25]** Do you think the courts should not be allowed to interfere (e.g. by stopping) whatever issues are being discussed in Parliament and County Assemblies until they have been passed into law?

- 3. YES
- 4. NO
- 888 Refused To Answer
- 999 Don't know

**[GQ26]** I am going to read out to you a number of statements related to current affairs in Kenya. Please tell me if you strongly approve, approve, somewhat disapprove, disapprove, strongly disapprove of them or if you are not sure.

	1. Strongly approve	2. Approve	3. Somewhat disapprove	4. Disapprove	5. Strongly disapprove	6. Not Sure	-888 Refused To Answer	-999 Don't know
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CORD holding countrywide protests and occupation of IEBC offices in order that the Chairman, Isaac Hassan steps down								
CORD holding countrywide protests and occupation of IEBC offices in order that all commissioners of the IEBC step down								
Removal of the nine commissioners of the IEBC (Independent Electoral and Boundaries Commission) even though their term has not expired. <i>(Their term expires in November 2017 i.e. after the 2017 general elections).</i>								

**[GQ27]** Do you think the IEBC is capable of ensuring that the next general election is free and fair?

1. YES
  2. NO
  3. Somewhat
- 888 Refused To Answer  
-999 Don't know

**[GQ28]** Which political party or coalition do you feel closest to if any? **[SINGLE RESPONSE; DO NOT READ OUT]** Ni chama kipi cha kisiasa au unajisikiaia upo karibu nacho sana kama kipo?

1. Alliance of PNU
2. Alliance Party of Kenya
3. FORD–Kenya
4. JAP
5. KANU
6. Kenya National Congress
7. Labour Party of Kenya
8. Narc
9. Narc Kenya
10. New FORD–Kenya
11. ODM
12. ODM Kenya / Wiper Democratic Party
13. PNU
14. TNA
15. UDF
16. UDM
17. URP
18. TIP (TIP TIP)
19. Cord Alliance

20. Jubilee Alliance
21. Other (specify)
22. Undecided
23. None
24. Refused To Answer

**[GQ29]** If presidential elections were held today, whom would you vote for if that person was a candidate? **[SINGLE RESPONSE; DO NOT READ OUT]** / Kama uchaguzi wa rais ungefanyika leo, ni nani ungemchagua kuwa raisi kama huyo mtu angegombea?

1. Raila Odinga
2. Uhuru Kenyatta
3. Kalonzo Musyoka
4. Martha Karua
5. Musalia Mudavadi
6. Moses Wetangula
7. Ekuro Aukot
8. Alfred Mutua
9. Other (specify)
10. Undecided
11. None

**THANK THE RESPONDENTS AND CLOSE**