

HEALTH FACILITY – Citizen Monitoring by the Group Leader

1st Call

At the end of the Sauti za Wananchi Baseline survey we had a group session in which members of your group choose you as the group leader/facilitator of the Sauti za Wananchi respondents in your village.

Today, we would like to kindly ask you to carry out a simple monitoring exercise at the a health facility in your village and at a duka la dawa..

- a. ENUMERATOR OBSERVATION: Does the group leader live in a village with a SzW Baseline Health facility? (**NAME OF HEALTH FACILITY WILL APPEAR BELOW THE QUESTION**)
IF name appear indicate “**yes**” and If it does not indicate “**no**”

Yes, Baseline data		Go to f
No		Continue

- b. Does your village or street have a health facility?

Yes		Skip to d
No		Continue

- c. Outside your village / street, is there a health facility that people from your village / street visit?

Yes		Continue
No		Skip to f

- d. What is the name of the Health Facility?

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- e. What type of a health facility is it?

GOV. PARASTATAL	PRIVATE
REFERAL/SPEC. HOSP....1	SPECIALISED HOSP ...13
REGIONAL HOSPITAL2	HEALTH CENTER14
DISTRICT HOSPITAL3	DISPENSARY15
HEALTH CENTER4	PRIVATE PERSON.....16
DISPENSARY5	OTHER
VILLAGE HEALTH POST (WORKER).....6	NGO.....21
CBD WORKER8	OTHERS:_____ ...22
RELIGIOUS/VOLUNTARY	
REFERAL/SPEC. HOSP....9	
DISTRICT HOSPITAL ...10	
HEALTH CENTER11	
DISPENSARY12	

- f. Does your village or street have a duka la dawa / pharmacy?

Yes	
No	

If no in both A, B, C and F>>>> Thank the respondent and Close

If Yes in A, B or C and F>>>>Ask the respondent to monitor the Health Facility only

If Yes in f only>>>>Ask the respondent to monitor the Nearest Duka la dawa/ Pharmacy

Monitoring Exercise at Health Facility/ Duka la Dawa

We would like to ask you to go (**INSERT NAME OF HEALTH FACILITY**)/(**NEAREST DUKA LA DAWA/PHARMACY**) and make some few observations as well as to ask a few questions. We would like you to;

1. Check if the health facility / duka la dawa were opened during your first visit
2. Check the opening and closing hours at the health facility / duka la dawa
3. Check if the Health facility / duka la dawa had a notice board and the type of information on the notice board
4. Ask if they have malaria medicine(ALU Coartem)
5. Ask for the cost of one (ALU Coartem) dosage for a child in the health facility and the duka la dawa
6. Ask for the cost of one (ALU Coartem)dosage for an adult in the health facility and the duka la dawa

g. Are you willing to help us carry out this exercise?

Yes		
No		

h. Who would you recommend to help us monitor the health facility within your group?

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Can't recommend>>>> **THANK THE RESPONDENT AND CLOSE**

Thank you so much for accepting to help us carry out this monitoring exercise at the health facility and duka la dawa in your community. We will call you back in 4 days and ask you what you found out. We are looking forward to your responses. Once you share with us your response we will send you airtime worth Tshs. 5,000.

2nd Call

a. Did you manage to visit (**INSERT NAME OF HEALTH FACILITY / DUKA LA DAWA OR PHARMACY**)?

Yes		Go to Question 1
No		

b. Will you be able to visit (**INSERT NAME OF HEALTH FACILITY / DUKA LA DAWA OR PHARMACY**) in the next 3 days?

Yes	
No	

Actual Interview

1. Was the health facility and duka la dawa open during your first visit?

	Yes	No
Health Facility		
Duka la Dawa		

2. How many visits did you make to the health facility/duka la dawa?

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3. What are the opening and closing hours at the health facility and duka la dawa?

	Opening Hours	Closing Hours
Health Facility		

Duka la Dawa		
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4. Was there a notice board outside the Health Facility / Duka la Dawa ?
5. Did the notice board provide public health information (less than 1 year old)?

	4.		5.	
	Yes>>Continue	No>>>Skip to Qn. 7	Yes>>>Continue	No>>>skip to Qn. 7
Health Facility				
Duka la Dawa				

7. OPEN: What information was on the notice board?

8. Did they have Malaria Medicine (ALU Coartem) at the health facility and the duka la dawa ?

	Yes	No
Health Facility		
Duka la Dawa		

9. What was the cost of one ALU Coartem dosage for a child at the health facility and the duka la dawa?

	Cost
Health Facility	
Duka la Dawa	

10. What was the cost of one ALU Coartem dosage for an adult at the health facility and the duka la dawa?

	Cost
Health Facility	
Duka la Dawa	

THANK THE RESPONDENT AND CLOSE