1. In your own opinion, what are the most serious problems facing your community?

   Don’t Know
   No Response

In this round of *Sauti za Wananchi* we would like to ask citizens about their access to clean water

2. How much of a problem is access to clean drinking water in your community? Would you say One serious problem among many,” “A minor problem,” and “not a problem ) ( little extent)

<table>
<thead>
<tr>
<th>The most serious problem</th>
<th>One of the serious problems among many</th>
<th>A minor problem</th>
<th>Not a problem at all</th>
</tr>
</thead>
</table>

3. What are the two main challenges your community is facing in accessing clean drinking water?

   Majority of the water points are not functional
   Some water points are not functional
   Insufficient number of water points
   Water cost
   Distance to water points
   The money we contribute for water is wasted
   Don’t Know
   No Response
   Others Specify

4. If the number of water points in your community are insufficient, Who is responsible for investing in new infrastructure to expand access to water?

   The Government of Tanzania
   Ministry of water
   Ministry of Local Government
   District Council/Office
   Ward Office
   Village office
   Donors
   Us/ Citizens
   Water Group/ Association
   Don’t Know
   No Response
   Others Specify

5. Have you taken any action to communicate your community’s needs for new infrastructure and/or major repairs to the relevant authorities?

   Contacted the Village water committee chairman
   Contacted the Water User Group / Association head
   Contacted the village/ street chairman
   Contacted the district water engineer
6. Why did you or didn’t you take action?

Don’t Know
No Response

7. There are a number of ways communities/households organize themselves to access water. I will read a list of water management structures, please tell me which is the main water management structure in your community?

Village water committee (V.W.C’s) under the Village Government
Water User Group / Association registered as an independent legal entity
Municipal / Urban water bodies / authorities (E.g. Dawasco, Auswa, Muwasa, Mwauwasa)
None/ Don’t Know (DON’T READ OUT)

Skip to 17

8. Do you know the name of the person in charge of this (INSERT WATER MANAGEMENT SYSTEM) committee?

Yes, name is: __________________________
Don’t know

9. In your opinion, how does the (INSERT WATER MANAGEMENT SYSTEM) function? Read Out
1. Very well
2. Adequately
3. Very poorly
4. Don’t Know (Don’t Read Out)

10. Do you participate in this (INSERT WATER MANAGEMENT SYSTEM)?
1. Yes
2. No]

11. How does the (INSERT WATER MANAGEMENT SYSTEM) collect money to support the operations and maintenance of public water points?
1. Water is sold, revenues go to (INSERT WATER MANAGEMENT SYSTEM)
2. Committee collects fees from all citizens
3. Some rich citizens pay for maintenance
4. Other ________________________________
5. Don’t know

12. Where are the funds collected by the (INSERT WATER MANAGEMENT SYSTEM) kept?
1. Home of committee member
2. In bank account
3. Mobile phone account (e.g. M-PESA)
4. In the authorities offices
13. Have you contributed any additional funds to this (INSERT WATER MANAGEMENT SYSTEM) (beyond paying for water) in the past year?
   1. Yes
   2. No

14. When a water point breaks down in your community, does the (INSERT WATER MANAGEMENT SYSTEM) do any of the following?
   1. Yes
   2. No

   a. Use collected funds to repair the problem
   b. Take up new collection of funds to repair the problem
   c. Contact the district water engineer
   d. Contact the District Water Engineer or other local officials
   e. Nothing

15. Do you ever receive income and expenditure information from the (INSERT WATER MANAGEMENT SYSTEM)?
   1. Yes
   2. No

16. How well is the money being utilized? Would you say... (Read Out)
   1. Very well
   2. Adequately
   3. Very poorly
   4. Don’t Know (Don’t Read Out)

17. In communities in Tanzania sometimes a new public water point like a pump or a public tap is installed but after some time it stops functioning. Is there any such non-functioning pump or public tap in your community?
   Yes
   No  Skip to 23

18. How many such non-functioning pumps or public taps are there in your community?

   IF MORE THAN ONE NON-FUNCTIONING PUMPS OR PUBLIC TAPS REFER TO THE ONE WHICH IS NEAREST TO THE HOUSEHOLD IN QN. 19 - QN. 22

19. How long has this water point been out of order? [Months]

20. When was this water point installed? [Year]
   If respondent can’t remember give options:
   (a) less than 5 yrs ago
   (b) 5 – 10 yrs ago
   (c) More than 10 yrs ago
21. Who is responsible for the functioning and maintenance of this (non-functional) water point?
   1. National government/parastatal
   2. District government
   3. Village/mtaa government
   4. Private entity/company
   5. Water committee
   6. Us / citizens
   7. Other

22. What action or change could have prevented the breakdown of the water point?
_________________________________________________________________________________

23. Have you ever taken any of the following actions when a water point within your village/street broke down?

   - Contacted the Village water committee chairman
   - Contacted the Water User Group / Association head
   - Contacted the village/ street chairman
   - Contacted the district water engineer
   - Contacted respective water body / authority
   - Contacted my MP
   - Contacted my Councilor
   - Others specify
   - Nothing
   - Don’t Know

24. If a water point is charging prices that are higher than they are supposed to charge, who is responsible for making them reduce their prices?
   1. National government/parastatal
   2. District government
   3. Village/mtaa government
   4. Private entity/company
   5. Water committee
   6. EWURA
   7. Us / citizens
   8. Other

25. If some people in this area/village found out that members of the water committee were stealing money, which of the following sounds more likely to you?

   Option 1: People would be upset, but they would feel that they are not powerful enough to fix this problem.

   Option 2: People would be upset and they would take action to fix the problem.

   Option 3: People would be upset and they approach others and ask them to take action on their behalf to fix the problem.