



So,  
what's  
new?

# Sauti za Wananchi



Have your voice heard!



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**Dear reader,**

We all have something to say: about where we live, new things in our lives and what we want to change. We have voices but most of the time our voices are only heard by our friends and families. But we don't know that the realities of our lives are of interest to many people: our fellow citizens and the leaders who represent us.

When citizens' voices (Sauti Za Wananchi) are heard, information about the reality of their lives can help to inform changes in the country. In short these voices can help to build the nation and drive forward progress. This booklet is about a new initiative called "Sauti za Wananchi (Voices of Citizens)" introduced and implemented by an independent organization called Twaweza. Your village or street is one of the 200 areas randomly selected to be in this initiative. In each area, twelve participants were chosen randomly. Once or twice every month, Twaweza will phone the participants and ask a few questions.

The objective is to learn about the living conditions and opinions of the citizens of Uganda. Information from all 200 areas will be analyzed and put in a report every month and this will be disseminated to many people (names and phone numbers of participants will be confidential). The reports will also be shared with the media. In this way, many ordinary citizens, leaders, representatives as well as the President will know what is happening in communities across Uganda, and they will be able to hear citizens' views.

Sometimes leaders make decisions without knowing the realities of the living conditions of ordinary citizens. Sauti za Wananchi (Voices of Citizens) is an initiative that will ensure that your realities and voice are heard.



# Characters



**Okello**

Entrepreneur, the leader of the Sauti za Wananchi (Voices of Citizens) initiative in the area



**Mwami Mukiibi**

One of the participants



**Nandutu**

Coordinator of the Sauti za Wananchi (Voices of Citizens) team in the area



**Mugisha**

A citizen who does not have a lot of faith in research



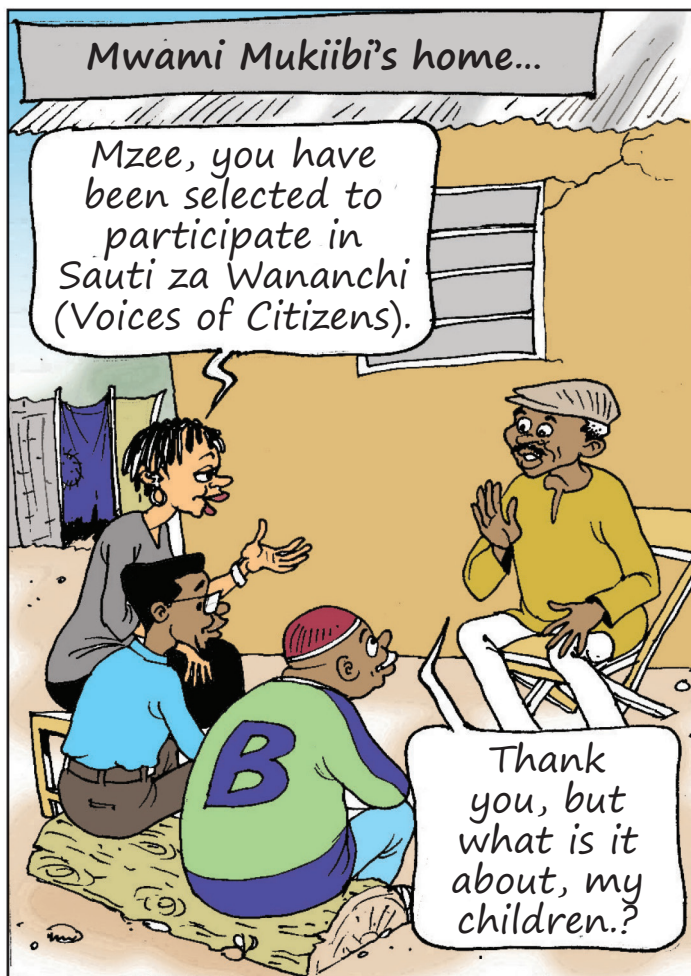
**Researchers**

The Sauti za Wananchi (Voices of Citizens) research team













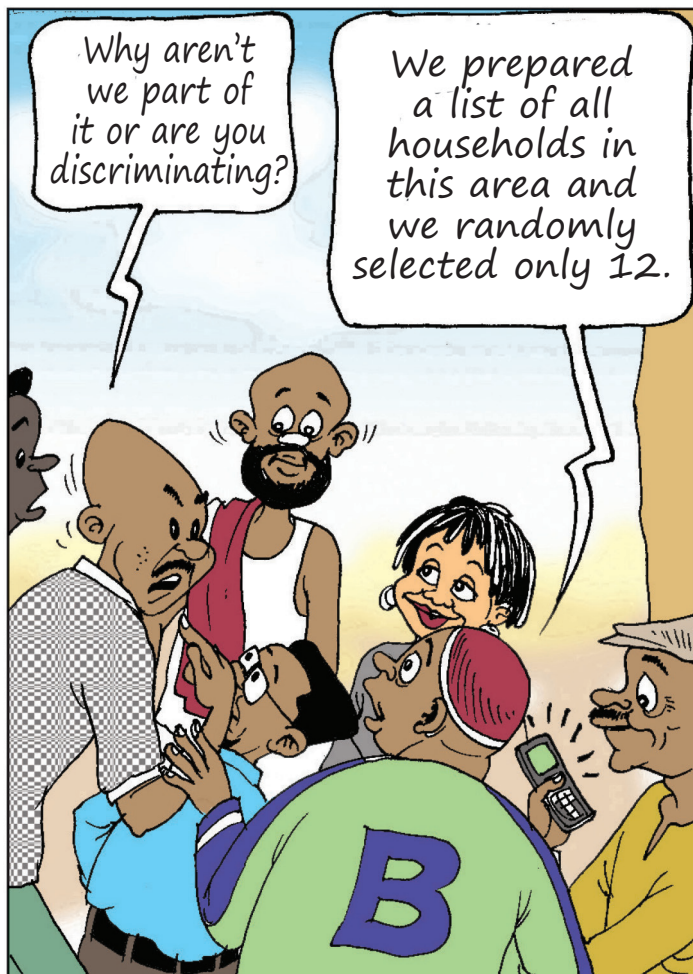




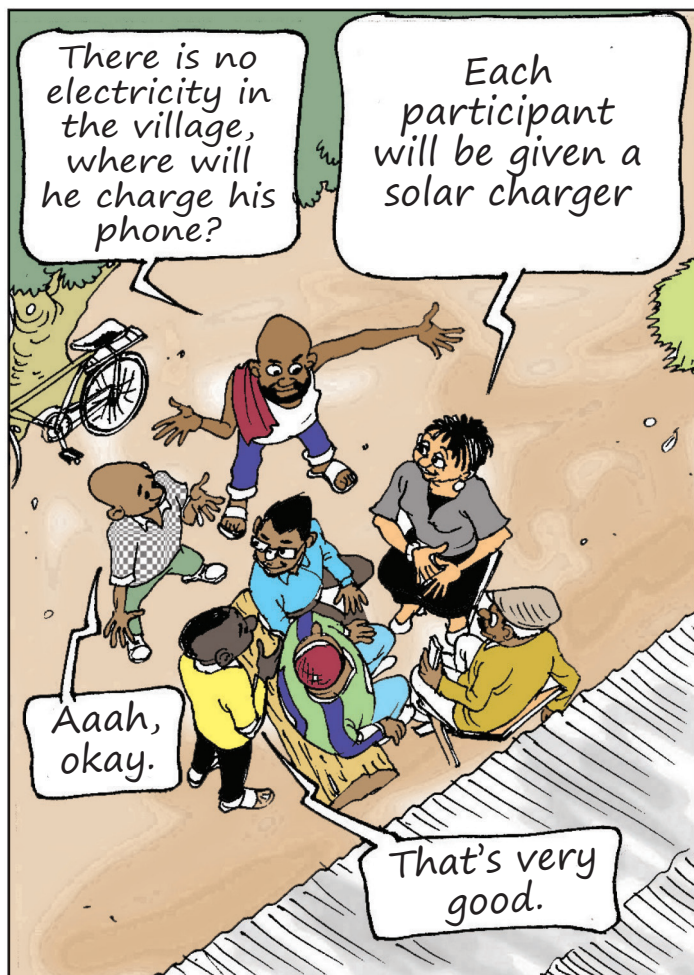












Meeting of all participants...

Eeh, you have a mobile phone these days?

My... you don't know? We were given these phones for the survey.

I'm part of it but I didn't get one.

I really don't know but since we are going for the Sauti za Wananchi meeting we can find this out!









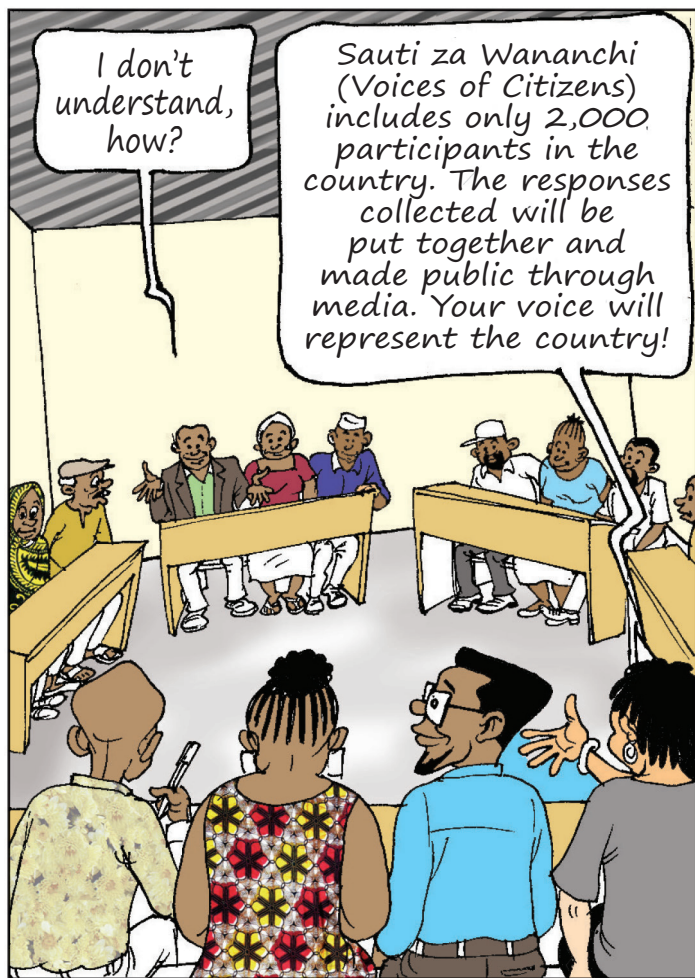
































*Follow these steps for the best communication:*



- Answer your phone when you are being called
- Find a quiet place to talk
- Select a good time for you to do the interview
- Remove or stay away from all disturbances
- Hold your phone in such a way that you can hear and be heard
- Listen carefully
- If you haven't heard the person you are speaking with, ask him/her to repeat
- Ask questions if you don't understand
- Speak in a moderate tone.



*Making sure your phone has enough power:*

- Don't turn your phone on and off all the time
- Don't put your phone on vibrate mode
- Minimize the brightness on your phone screen
- When listening to the radio use earphones instead of the speakers in your phone
- Minimize torch use.