

**SzW(UG) R7: (4 of 6 in 2018): – WASH/HEALTH**

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Have you managed to reach the respondent?

1. YES > **CONTINUE**
2. NO > **INTERVIEWER: ONLY TICK THIS OPTION AFTER EXHAUSTING ALL THE TRACING STRATEGIES AND AFTER OFFICIAL COMPLETION OF THE DATA COLLECTION PROCESS**

Good Morning/Good Afternoon/Good Evening. My name is .....from Sauti Za Wananchi, a program run by an organization called Twaweza. In this round of Sauti za Wananchi, we want to ask you questions about water and sanitation matters in Uganda. The information we collect continues to be published in the media and is available to all Ugandans and other people in the world. It is also going to be shared with other stakeholders and decision makers. Your name will however, not be published. Today’s interview will last for about 15 to 20 minutes. Can we start today’s interview?

1. YES > **CONTINUE**
2. NO > **TERMINATE. RECORD REASON FOR REFUSAL**

**Add these details**

1. Interviewer Name	
2. Language of the interview	
<b>3. Verify respondent demographic information as it’s in the data base</b>	
4. Name	
5. Age	
6. Gender	
7. Region	
8. District	
9. EA	
10. EA Number	
11. Household Unique ID number	

Today, we would like to ask about access to water and sanitation by your household.

**Drinking-water/**

1. What is the main source of drinking-water for members of your household? /

Answer: \_\_\_\_\_ [*Enumerator to probe and code from response*]/

- 1=Piped water into dwelling/ → Q5
- 2=Piped water into compound, yard or plot/ → Q5
- 3=Piped water from neighbor/ → Q3
- 4=Public tap/standpipe/ → Q3
- 5=Tube well/borehole (Hand / Foot Pump)/ → Q3
- 6=Protected well / → Q3
- 7=Unprotected well/ → Q3
- 8=Protected spring/ → Q3
- 9=Unprotected spring/ → Q3
- 10=Rainwater collection/ → Q3
- 11=Cart with small tank/drum/ → Q3
- 12=Tanker-truck/ → Q3
- 13=Surface water (river, dam, lake, pond, stream, canal, irrigation channels)/ → Q3
- 14=Bottled water/ → Q2
- 777 Other (specify): \_\_\_\_\_ → Q3
- 888 Refused to answer
- 999 Don’t know/

2. What is the main source of water used by your household for other purposes, such as cooking and hand washing?/ Answer:/\_\_\_\_\_ *[Enumerator to probe and code from response]/*

- 1=Piped water into dwelling/ → Q5
- 2=Piped water into compound, yard or plo/ → Q5
- 3=Piped water from neighbor /
- 4=Public tap/standpipe /
- 5=Tubewell/borehole /
- 6=Protected well /
- 7=Unprotected well /
- 8=Protected spring /
- 9=Unprotected spring /
- 10=Rainwater collection/
- 11=Cart with small
- 13=Surface water (river, dam, lake, pond, stream, canal, irrigation channels)/
- 777 Other (specify):\_\_\_\_\_
- 888 Refused to answer/
- 999 Don't know/

3. A) How long does it take to get to this water source, collect water and come back?/  
 Answer:/\_\_\_\_\_Minutes/. Record zero (0) if water source is on the premises/ and/  
 99=Don't know/

*[Note that the question refers only to a single water-hauling trip to the source cited in Q1 and does not consider multiple trips in a single day]/*

B. Out of these [READ] minutes, how long did you spend waiting the last time you went? /

Minutes/.....

4. Who in your household is the person responsible for collecting water? (SINGLE RESPONSE/)

- 1- house maid/
- 2- male children/
- 3- female children/
- 4- both male and female children /
- 5- male head of household/
- 6- Wife to HH/ Female head of household/
- 777other household member, specify/
- 888 Refused to answer/
- 999 Don't know/

5. Do you do anything to your water to make it safer to drink?/ Answer/\_\_\_\_\_

- 1=Yes/
- 2=No/ → Q7
- 888 Refused to answer/
- 999=Don't know /

6. What do you do to the water to make it safer to drink?/ <i>[No Read out all options]</i>		tick all that apply -888 Refused to answer/ 999=Don't know/
A.	Boil/	
B.	Use chemical disinfectants eg bleach, chlorine, water guard etc/	
C.	Strain it through a cloth/ sieve/	
D.	Use a water filter (ceramic, sand, composite, etc.)/	
E.	Solar disinfection /	

F.	Let it stand and settle/	
G.	Anything else? (specify)/:_____	

7. **If no at Q5/ Why don't you treat your water to make it safer to drink?/**

Lack of resources for treating the water/	1
No time for treating the drinking water/	2
The water is safe for drinking without treatment/	3
Others specify/	-777
Refused to answer/	-888
Don't know/	-999

8. You told us your main source of drinking water is **READ OUT OPT in Q1**.

a. In the last 2 weeks, were you able to get water you needed each day from this source? /

<b>Yes/ (&gt;&gt;&gt; q10)</b>	1
<b>No/ (&gt;&gt;&gt; q8b)</b>	2
Refused to answer/	-888
Don't know/	-999

b. For how many days did your household have NO WATER AT ALL from your main source of drinking water (Q1)/ Answer/:\_\_\_\_\_days/ [ENTER 0-14]/; 999=don't know./

[Notes: (i) It has to be clear to the respondent that 'no water' means service was not functional (if piped water or because lack of power or the vendor did not serve on those days) or the well was dry, etc. That is, limitation from the supply side. (ii) The respondent should refer to FULL days (no half days). Answer should be <15]/

9. What are the two main challenges your community is facing in accessing clean drinking water?

Majority of the water points are not functional/	1
Some water points are not functional/	2
Insufficient number of water points /	3
Water cost/	4
Distance to water points/	5
The money we contribute for water is wasted/	6
Water is dirty /	7
Irregular supply of water/	8
Don't Know/	999
Refused to answer/	888
Others Specify/	777

### Sanitation/

10. How do you dispose garbage generated from your household?/

1=Throw it at a designated dumpster/

2=Throw it on the street/river/lake/

3=Collected by a recognized garbage collector eg via vehicle/

4=Collected by a neighborhood garbage collector(independent individual)/

5=Burn it/

6=Buried in the ground/

7=Recycled into manure/

-777 Others specify/

-888 Refused to answer/

-999 Don't know/

11. Does your neighborhood have a special day for general cleaning?

1=Yes

2=No/

-888 Refused to answer/

-999 Don't know/

**Now we are moving our discussion to issues related to with health and well being./**

D01. When was the last time you/or someone in your household suffered from an illness or injury?

Answer:\_\_\_\_\_ single response. Mentioned most recent one.

1= Last 4 weeks/

2=1- 3 months ago/

3=4-6 months ago/

4= 7 months to one year ago/

5=More than a year ago/

6=Never >>D9/

-888 Refused to answer/

-999 Don't know/

D02. What action did you/person in your household take to find relief for the illness/injury? *[Do not read options.*

**Code from response:** \_\_\_\_\_ **CODE 1<sup>ST</sup> RESPONSE AS FIRST MENTIONED THEN OTHER RESPONSE IN CASE OF MULTIPLE RESPONSES.**

1=Did nothing >>D3/	5=Went to a Pharmacy >>D3/	9=Used medicine I had at home >>D3/
2=Went to a Government health /facility >>D04/	6=Went to a local Grocery store for medicine >>D3 /	10=Used medicine from a friend, relative or neighbour >>D3/
3=Went to a Church/Mission health facility >>D04/	7=Went to a Traditional Healer >>D3/	11=Used personally known remedies >>D3 /
4=Went to a Private/NGO health facility >>D04/	8=Went to a Faith Healer >>D3/	-777 Other specify >>D3
-888 Refused to answer/	-999 Don't know/	

**Ask only those who coded 1 or 5-11 in D02, and then skip to D9/**

D3. Why didn't you go to a health facility? *[NO READ OUT, MUTLIPLRE RESPONSE ALLOWED]*

Answer:\_\_\_\_\_

1=Illness/injury was not serious/

2=No money / cannot afford the treatment cost/

3=There no quality health provider/

4=There no medication/

5=They make you wait for long/long queue/

6=Few or no health provider/

7=Health providers are rude/not inhelful/slow in providing services/

8=couldn't get to health facility- (too far away, roads not passable, etc

9=I prefer self-treatments/

-777 Other specify/

-888 Refused to answer/

-999 Don't know/

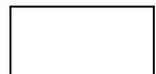
D04. How long did you/household member take to reach the health facility from your home? (One way travel only).

**IN CASE THEY CAN REMEMBER TELL THEM TO GIVE AVERAGE IT TAKE TO REACH THE HOSPITAL BY THE TYPE OF TRANSPORT THEY WILL USE.** Answer:\_\_\_\_\_hours and \_\_\_\_\_minutes /

D05. How long did you/household member have to wait to be attended to? Answer:\_\_\_\_\_hours and \_\_\_\_\_minutes

1=Less than 30 minutes/

2=30 minutes to 1 hour /



- 3=Between 1 and 2 hours/
- 4=More than 2 hours/
- 5=No health worker present at health facility [*Skip to 22*]/
- 6=Health provider not open for business [*Skip to 22*]/
- 7=Can't recall/remember/
- 8=Don't know, wasn't at the health facility/
- 9= Did not receive/could not be treatment/
- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

D06a. Why weren't you treated despite visiting the health facility?/

- 1= No money for treatment/
- 2= The disease could not be diagnosed/
- 3=There was no qualified health worker to provide the required treatment/
- 4=There was no proper equipment for the required treatment/
- 5=The patient died while waiting to be treated/
- 6=Absence of specialist at the moment of visit.
- 7=Don't know, wasn't at the health facility/

- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

D07I. Did the health provider give [YOU/ household member] medicine or write a prescription for medicine?/

- 1=Gave medicine /
- 2=Only gave prescription of the medicine to buy/
- 3=wrote prescription and gave medicines /
- 4=No medicines or prescription/
- 5=Can't remember/
- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

**D07J. ASK ONLY THOSE WHO WERE GIVEN PRESCRIPTION** (CODE 2 IN D07I... where did you get the medicine [YOU/ household member] prescription for illness?

- 1=The health facility pharmacy / >>>D08
- 2=pharmacy outside of health facility/ >>>D08
- 3=Did not buy medicine/ >>>Q7k
- 4=Can't remember/ >>>D08
- 777 Other specify/
- 888 Refused to answer/
- 999 Don't know/

**D07k. Why didn't you buy the medicine?**

D08. Did you pay for the following...?		1=Yes/ 2=No/ 3=NA -888 Refused to answer/ -999 Don't know/
A	Consultation fee /	
B	Buy notebook or patient card/	
C	Buy drugs /	
D	Lab tests /	
E	Bribe / Informal payment /	

D9. I would like us to talk about hospital admission for you or family member or friend who had been admitted at a health facility. /

A	Have you ever been admitted or support a family member or friend who have been admitted in past one year?	1=YES/ 2=NO/ >>>>> GO TO D14/ -888 Refused to answer/ -999 Don't know/
B	What type of facility was it; read if not clear?	1=Private facility/ 2=Government facility/ 3. faith based/Mission/NGO Health Facility/

D11. Did the patient sleep on the bed, mattress on the floor or the floor? ( in case the patient was in the facility multiple nights and had different experience refer to first night).

- 1=Bed/
- 2=Mattress on the floor/
- 3=Floor/ (; box etc
- 888 Refused to answer/
- 999 Don't know/

D12. Did the patients have to share a bed/mattress with another/other patients?

- 1=Yes/
- 2=No/ >>D14
- 888 Refused to answer/
- 999 Don't know

D13. How many were they per .....		Give number
A	Beds/	
B	Bed sheet/	
C	Mosquito net/	

Now I would like we talk about an injury which was caused by an accident (eg road accident, fight etc) that has either happened to you or household member/friend that you had to help recently (in last 6 months) and there was a need for medical attention.

D14 Has there been any injury/accident happen to you or household member or friend in the period of six month ago?/

- 1=Yes/
- 2=No/ - SKIP TO D14F
- 888 Refused to answer/
- 999Dont know/- SKIP TO D14F/

A	Did an accident/injury happen to you/household member/friend last 6 months?/	1=Me/ 2=household member/ 3=Friend/ 4.None/ >>D14F -888 Refused to answer/ -999 Don't know/
aa	What was the cause of the accident/injury?	No read out. Single response; If more than once ask for latest incident 1=Boda boda related 2= Rape 3= Mob justice 4= involved in a fight/attacked by someone 5= attacked by thugs

		6=attacked by police/security force 7=Road accident 8= attacked by spouse 9=Attacked by relatives 10=Others specify
B	Did you/family member/ friend seek for medical attention?/	1=Yes/ 2=No/ >>D14F -888 Refused to answer/ -999 Don't know >> <b>D14F</b>
bb	<b>Only those who were involved in Bodaboda accident.</b> What happen to the person after seeking treatment/medical care did they get.....	1=cured/well 2=part of the body was amputated 3= they died 4=still under treatment.. 5= other speficy..... -888 Refused to answer/ -999 Don't know/i>> <b>D14F</b>
C	Did the health facility require a PF3 to get medical attention?/	1=Yes/ 2=No/ >>D14F -888 Refused to answer/ -999 Don't know/ >> D14F
D	How long did you wait to get a PF3 from the police?/	1= less than 1 hour/ 2=less than 3 hours/ 3=less than 6 hours/ 4=More than 6 hours/ 5=didn't get PF3 form, so went back home/ -888 Refused to answer/ -999 Don't know/
E	What is your opinion in getting the PF3? Would you say?...	1=Difficult/ 2=neither difficult nor easy/ 3=Easy/
F	What is your opinion about patient (of accident; fight; injuries) being attended to by health facility before a PF3 is issued?/	1=agree/ 2=neither agree nor disagree/ 3=disagree/ 6= I do not know what PF3 is/ -888 Refused to answer/ -999 Don't know/

D16. The last time you or someone you know went to a government health facility with a sick child below 5 years old, and was prescribed medicine for malaria, did you/they receive it for free or pay for it?/

- 1=Given without a fee/
- 2=Paid for it/
- 3=Don't know someone/have not seek such service/
- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

D17. The last time you (IF RESPONDENT IS MEN ASK FOR THEIR WIVES/PARTNER) were pregnant or a pregnant woman you know went to a government health facility, did you/she get free treatment or pay a fee?/

- 1=Given without a fee/
- 2=Paid for it/
- 3=Don't know someone/have not seek such service/
- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

D18. The last time you (IF 60 YEARS +) or someone you know over 60 went to a government health facility did you/they get free treatment or pay?/

- 1=Given without a fee/
- 2=Paid for it/
- 3=Don't know someone/have not seek such service/
- 777 Others specify/
- 888 Refused to answer/
- 999 Don't know/

**D19. When was the last time you visited a government health facility to seek treatment for your (person escorted) own illness/injury/**

- 1= Less than a month ago/>>> D20
- 2= 1- 3 months ago/>>>>D20
- 3= 3-6 6 months ago/>>>D21
- 4= 6 months to 1 year ago/ >>>>D21
- 4=More than one year ago/>>>> D21
- 5=Never/>>> D21

D20. Did you encountered any of these problems during the visit ...? /		1=Yes / 2=No/ -888 Refused to answer/ -999 Don't know/
A	Services are too expensive / unable to pay	
B	Lack of medicines or other supplies/	
C	Lack of attention or respect from staff/	
D	Absent doctors/	
E	Long waiting time/queue/	
F	Patients sleeping on the floor (whether on a mattress or just plain floor)	
G	Dirty facilities/	
H	More than one patients on a bed (ie two patients or more sharing a bed)	

**D21) ASK ONLY THOSE WHO VISITED GOVERNMENT HEALTH FACILITY IN LAST THREE MONTHS IN D19 ABOVE .**The last time you visited a government health facility to seek treatment for your (person escorted) own illness/injury, what did you observe the medical practitioner do as they attended to you during the visit ...?

		1=Yes 2=No
A	The medical staff was wearing gloves as they examined or treated you/ person escorted	
B	The medical staff, use a hand sanitizer before they examined or treated you	
C	If no gloves/ sanitizer, The medical staff washed their hands ( <b>with water</b> ) before they examined or treated you.	
C	If no gloves/ sanitizer, The medical staff washed their hands ( <b>with soap and water</b> ) before they examined or treated you.	

D22. Do you personally have health or medical insurance? Answer: \_\_\_\_\_

- 1=Yes /
- 2=No/>>>>D24
- 888 Refused to answer/
- 999 Don't know/

D23. What is the name of the company/organization that offers your health insurance/

\_\_\_\_\_

-888 Refused to answer/

-999 Don't know/

D24a. **ASK ALL**:-Do you know of an ambulance that can be called to your village/area?

1=Yes

2=No/ >> D25

3=Don't Know>> D25

D24 b. Who provides this ambulance service?

1= Government

2=Private/

3=Non-profit/religious institution

4=Other

5=Don't know

D24c Have you ever called the ambulance?

1=Yes >>> D25

2=No>>> D25

D24d. If yes, how long did it take to arrive in minutes.

D24e. If government in D24b, Did you pay money for this? **Yes= 1, No =2**

How much did you have to pay? \_\_\_\_\_

**D25** Have you been immunized against hepatitis? **Yes= 1, No =2**

**[26]** Finally, before we close, please confirm the number we can use to send you airtime/credit as a token for our appreciation for your participation

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**THANK THE RESPONDENT AND CLOSE**