

**>Szw April 2022; GENERAL DEVELOPMENT ISSUES, TAXATION AND LEVIES
INSTRUCTIONS TO INTERVIEWERS. / MAELEKEZO KWA WAHOJIWA**

Have you managed to reach the respondent? / Je umefanikiwa kumfikia mhojiwa?

1. YES, original contact as appearing in the database > **CONTINUE / NDIYO**, kwa mawasiliano kama yanavyoonekana kwenye database > **ENDELEA**
 2. YES, but not original contact in the database > **CONTINUE / NDIYO**, ila sio kwa mawasiliano yaliyopo kwenye database > **ENDELEA**
 3. NO >**INTERVIEWER: ONLY TICK THIS OPTION AFTER OFFICIAL COMPLETION OF THE DATA COLLECTION PROCESS OR IF THE CONTACT CANNOT BE USED. RECORD REASONS FOR NOT REACHING RESPONDENT / HAPANA > MHOJI: WEKA TIKI KWENYE CHAGUZI HII TU BAADA YA KUKAMILISHA MCHAKATO WA UKUSANYAJI WA DATA RASMI AU KAMA NAMBA YA SIMU HAIWEZI KUTUMIKA. ANDIKA SABABU YA KUTOMPATA/MFIKIA MHOJIWA**
 - NO, refusal. **RECORD REASON FOR REFUSAL.....> TERMINATE / HAPANA, Amekataa. ANDIKA SABABU YA KUKATAA > TAMATISHA**
 - NO, number out of service > **TERMINATE / HAPANA, namba ya simu imefungiwa > TAMATISHA**
 - NO, number out of network throughout the data collection period > **TERMINATE / HAPANA, namba ya simu haipatikani muda wote wa kipindi cha ukusanyaji wa data > TAMATISHA**
 - NO, respondent not picking the phone > **TERMINATE / HAPANA, mhojiwa hajapokea simu > TAMATISHA**
- 777 NO, others (SPECIFY) > **TERMINATE / HAPANA, nyingine (ELEZEA) > TAMATISHA**

Introduction / Utangulizi

Good Morning/Good Afternoon/Good Evening. My name is from Ipsos Tanzania. Today we are conducting a survey on behalf of Sauti Za Wananchi, a program run by an organization called Twaweza. Today, I would like to speak to you about various issues related to the development and taxation, levies in the country, your area and household. All the information you share with us is confidential, there are no right or wrong answers; we only want to hear your views. Your name will however, not be published. This information will also be shared with other stakeholders and decision makers. Today's interview will last for about 25 minutes. Could we start today's interview? / Habari za asubuhi / za mchana / za jioni. Jina langu nikutokea Ipsos Tanzania. Siku ya leo, tunafanya utafiti kwa niaba ya Sauti Za Wananchi, ambao ni mradi unaoendeshwa na shirika linaloitwa Twaweza. Leo ningependa kuzungumza nawe kuhusu maswala tofauti tofauti kuhusu maendeleo, mambo ya kiuchumi, kijami, kodi, tozo hapa nchini, eneo lako la kaya yako. Taarifa zote unazotupa kwa siku ya leo zitachukuliwa kwa usiri mkubwa, hakuna jibu sahihi wala lisilosahihi; kwani sisi tungependa kupata mtazaomo wako/maoni yako. Jina lako halitachapishwa popote pale. Pia taarifa hizi zitahusishwa kwa wadau na wafanya maamuzi wengine. Mahojiano ya leo yatachukua takribani dakika 25. Je tunaweza kuanza mahojiano ya leo?

1. YES > **CONTINUE / NDIYO** > **ENDELEA**

2. NO >TERMINATE. RECORD REASON FOR REFUSAL / HAPANA
> TAMATISHA. ANDIKA SABABU YA KUKATAA

INTERVIEWER / MHOJI

Verify demographic information as it appears on the database / Hakiki taarifa za demografia kama zilivyo kwenye database:

- DM1. Name / Jina
- DM2. Urban /Rural / Mjini / Kijijini
- DM3. District / Wilaya
- DM4. Gender / Jinsia

DM5. What is your age? / Je una miaka mingapi?

DM6. What is the highest level of education that you have attained? / Je kiwango cha juu Zaidi cha elimu ulichohitimu ni kipi?

1. None / hakuna
2. Some primary / Hajahitimu shule ya msingi
3. Primary completed. / Amehitimu shule ya msingi
4. Some secondary / Hajahitimu shule ya sekondari
5. Secondary completed. / Amehitimu shule ya sekondari
6. Some technical training / Hajahitimu chuo cha mafunzo
7. Completed technical training. / Amehitimu chuo cha mafunzo
8. Some university / Hajahitimu chuo kuu
9. University completed. / Amehitimu chuo kuu
10. Refused to answer / Amekataa kujibu

DM7. What is your main source of income? / Je chanzo chako kikuu cha kipato ni kipi?

SINGLE RESPONSE. DO NOT READ / JIBU MOJA. USIMSOME

1. Getting a grant, pension, or any subsidy/ Kupata ruzuku, pensheni ya aina yoyote
2. Earning wages or salary from regular job- Gov't/public sector / Kupata ujira au mshahara kutoka kwenye kazi ya kawaida – serikali/sekta ya umma
3. Earning wages or salary from regular job- private sector / Anapata ujira au mshahara kutoka kwenye kazi ya kawaida – sekta binafsi
4. Running own business by providing services / Anaendesha biashara yake mwenyewe kwa kutoa huduma
5. Getting money/remittance from family or friends / Anapata pesa/malipo kutoka kwa familia au marafiki
6. Earning wages from occasional/casual job / Anapata ujira kutoka kwenye kazi za mara kwa mara/kibarua
7. Running own business in retail or manufacturing / Kuendesha biashara yake ya rejareja au ya uzalishaji
8. Rearing livestock, poultry, pigs fish, or bees and selling it or its byproducts. / Kufuga mifugo, kuku, nguruwe, samaki au nyuki na kuuza au kuuza bidhaa zitokanazo na mifugo hawa.

9. Growing something and selling it, such as crops, fruits, or vegetables or it by products / Kukuza kitu na kukuiza, kama mazao, matunda au mbogamboga au bidhaa zitokanazo na vitu hivi
10. Other specify / Nyingine elezea _____

DM8 Are you the head of this household? i.e the person whom members within your household report to / Je wewe ndiyo mkuu wa kaya hii? Yaani wanakaya wa kaya hii wanaripoti kwako

1. Yes ☐ QA1 / Ndiyo > QA1
2. No ☐ DM9 / Hapana > DM9

If not, now I am going to ask four questions about the head of the household i.e. the person whom members within your household report to. / Kama hapana, nitakuuliza maswali manne kuhusu mkuu wa kaya yani mtu ambaye wanakaya wa kaya hii wanaripoti kwake.

DM9. What is the gender of the head of the household? / Je mkuu wa kaya ni jinsia gani?

SINGLE RESPONSE, DO NOT READ / JIBU MOJA. USIMSOMEE

3. Male / Mwanaume
4. Female / Mwanamke

DM10. What is the age of the head of the household? / Je mkuu wa kaya ana umri gani?

GIVE ESTIMATE IF NOT SURE

--

DM11. What is the highest level of education attained by the head of the household? / Je kiwango cha juu Zaidi cha elimu alichohitimu mkuu wa kaya ni kipi?

SINGLE RESPONSE. DO NOT READ / JIBU MOJA. USIMSOMEE

1. None / hakuna
2. Some primary / Hajahitimu shule ya msingi
3. Primary completed. / Amehitimu shule ya msingi
4. Some secondary / Hajahitimu shule ya sekondari
5. Secondary completed. / Amehitimu shule ya sekondari
6. Some technical training / Hajahitimu chuo cha mafunzo
7. Completed technical training. / Amehitimu chuo cha mafunzo
8. Some university / Hajahitimu chuo kuu
9. University completed. / Amehitimu chuo kuu
10. Refused to answer / Amekataa kujibu

DM12. What is the main source of income of the head of this household? / Je chanzo kikuu cha kipato cha mkuu wa kaya ni kipi?

SINGLE RESPONSE. DO NOT READ / JIBU MOJA. USIMSOMEE

11. Getting a grant, pension, or subsidy of some sort / Kupata ruzuku, pensheni ya aina
12. Earning wages or salary from regular job- Gov't/public sector / Kupata ujira au mshahara kutoka kwenye kazi ya kawaida – serikali/sekta ya umma
13. Earning wages or salary from regular job- private sector / Anapata ujira au mshahara kutoka kwenye kazi ya kawaida – sekta binafsi

14. Running own business by providing services / Anaendesha biashara yake mwenyewe kwa kutoa huduma
15. Getting money/remittance from family or friends / Anapata pesa/malipo kutoka kwa familia au marafiki
16. Earning wages from occasional/casual job / Anapata ujira kutoka kwenye kazi za mara kwa mara/kibarua
17. Running own business in retail or manufacturing / Kuendesha biashara yake ya rejareja au ya uzalishaji
18. Rearing livestock, poultry, pig, fish, or bees and selling it or its by products / Kufuga mifugo, kuku, nguruwe, samaki au nyuki na kuuza au kuuza bidhaa zitokanazo na mifugo hawa.
19. Growing something and selling it, such as crops, fruits, or vegetables or it by products / Kukuza kitu na kukiua, kama mazao, matunda au mbogamboga au bidhaa zitokanazo na vitu hivi
20. Other specify / Nyingine elezea

I WOULD LIKE TO ASK QUESTIONS ABOUT YOU INDIVIDUALLY, YOUR HOUSEHOLD AND THE COUNTRY. BY HOUSEHOLD, WE MEAN PEOPLE EATING FROM THE SAME COOKING POT AND REPORTING TO ONE HOUSEHOLD HEAD WHERE YOU LIVE. / NINGEPENDA KUKUULIZA MASWALI KUHUSU WEWE BINAFSI, KAYA YAKO NA NCHI. NIKISEMA KAYA NINA MAANISHA WATU WANAOKULA CHAKULA KILICHOPIKWA KUTOKA KWENYE SUFURIA MOJA NA WANARIPOTI KWA MKUU MMOJA KATIKA KAYA WANAYOISHI

**GENERAL DEVELOPMENT AND GOVERNANCE RELATED ISSUES / SEHEMU YA A:
MASWALA YANAYOHUSIANA NA MAENDELEO NA UONGOZI KWA UJUMLA**

A1. In your opinion, what are the main three priorities areas in the country you would like the president to address? NO READ OUT; TICK ALL MENTIONED / Kwa maoni yako, je ni maeneo gani matatu ya kipaumbele ambayo ungependa Rais ayashughulikie nchini? USIMSOME; WEKA ALAMA KWA ZOTE ZILIZOTAJWA

A2. In your opinion, what are the main three priorities areas you want your local government to address? NO READ OUT; TICK ALL MENTIONED / Kwa maoni yako, je ni maeneo gani matatu yenye kipaumbele ambayo ungependa serikali za mtaa ishughulikie? USIMSOME; WEKA ALAMA KWA ZOTE ZILIZOTAJWA

A3. In your opinion, what are the three most serious problems facing your household today / Kwa maoni yako, je ni shida zipi tatu kuu zinazoikumba kaya yako siku hizi?
(DO NOT READ RESPONSE OPTIONS; CIRCLE UP TO THREE OPTIONS. / USIMSOME MAJIBU YA CHAGUZI; ZUNGUSHIA DUARA KWA MAJIBU YASIOZIDI MATATU).

	A1. Tanzania	A2. Local government/serikal i za mtaa	A3. Household / Kaya
--	--------------	--	----------------------

1. Poor health facilities/services / Huduma / vituo duni vya afya			
2. Poor transport services (Roads; rail etc) / Huduma duni za usafiri (barabara, reli n.k)			
3. High cost of living/inflation/high cost of basic commodities/food / Gharama kubwa za Maisha / mfumuko wa bei / bidhaa muhimu kuwa ghali / chakula			
4. Lack of employment/job/income opportunities / Ukosefu wa ajira / kazi / fursa za kipato			
5. Hunger/food shortage / Njaa / ukosefu wa chakula cha kutosha			
6. Corrupt leadership/officials / Uongozi/maafisa mafisadi			
7. Crime/security issues / Maswala ya usalama/uharifu			
8. Police brutality/violence / Unyanyasaji /unyama wa polisi			
9. Land and property issues / maswala ya ardhi na mali			
10. Increase in Rich-Poor gap / Ongezeko la mwanya baina ya matajiri na maskini			
11. Political instability/political divisions/ mivutano ya kisiasa / migawanyiko ya kisiasa /			
12. Poor access to clean Water / Upatikanaji duni wa maji safi			
13. Poor quality of education / Ubora duni wa elimu			
14. Limited freedom of expression and right to information / Vizuizi vya uhuru wa kujieleza na haki za taarifa			
15. High and exorbitant taxes / Kodi/tozo zipo juu/ghali			
16. Gender based violence/unyanyasaji wa kijinsia			
17.Others specify / Nyingine elezea			
-888 Refused To Answer / Amekataa kujibu	-888		
-999 Don't know / sijui	-999		

A4. During the last six months, in your own assessment, has ... INTERVIEWER;-READ OUT STATEMENT **improved, worsened or stayed the same?** DO NOT READ OUT CODE 4. ROTATE STARTING POINT/ Katika kipindi cha miezi sita iliyopita, kwa tathmini yako mwenyewe, je {SOMA KAULI} imeboreshwa, imekuwa mbaya au imebaki vile vile? USIMSOME KAULI YA 4. ZUNGUSHA MAHALI PAKUANZIA

		Improved/ Imeboreshwa	Worsened/ Imekua mbaya	Stayed the same/ Imebaki vilevile	Not sure/ Sina uhakika
					4
1	Cost of living (transport, fuel, electricity, food, etc.) / Gharama za maisha usafiri, nishati, umeme, chakula nk)	1	2	3	4
2	Access to Employment/Job opportunities/Income generating activities/ Upatikanaji wa ajira/kazi/vitega uchumi	1	2	3	4
3	Infrastructure/ Miundombinu	1	2	3	4
4	Access to Health services / Upatikanaji wa huduma za kiafya	1	2	3	4
6	Security & safety/ Ulinzi na usalama	1	2	3	4
7	Agricultural production / Uzalishaji wa kilimo	1	2	3	4
8	Markets for agricultural produce / masoko kwa ajili ya mazao ya kilimo	1	2	3	4
9	Incidence of Corruption/ visa vya rushwa	1	2	3	4
10	Freedom of expression & press / Uhuru wa kujieleza na uhuru wa vyombo vya habari	1	2	3	4
11	Political freedom or participation/ Uhuru wa kisiasa na kushiriki	1	2	3	4
12	Violence against children/ unyanyaswaji wa watoto	1	2	3	4
13	Violence against women /Unyanyaswaji wa wanawake	1	2	3	4
14	Access to education / Upatikanaji wa elimu	1	2	3	4
15	Access to clean and safe water / Upatikanaji wa maji safi	1	2	3	4

		Improved/ Imeboreshwa	Worsened/ Imekua mbaya	Stayed the same/ Imebaki vilevile	Not sure/ Sina uhakika
					4
1	Cost of living (transport, fuel, electricity, food, etc.) / Gharama za maisha usafiri, nishati, umeme, chakula nk)	1	2	3	4
2	Access to Employment/Job opportunities/Income generating activities/ Upatikanaji wa ajira/kazi/vitega uchumi	1	2	3	4
3	Infrastructure/ Miundombinu	1	2	3	4
4	Access to Health services / Upatikanaji wa huduma za kiafya	1	2	3	4
17	Access to health insurance/ Upatikanaji wa bima ya afya	1	2	3	4

A5. In your opinion, how are things in country (Tanzania) GENERALLY going; would you say.. (read out; single response),// Kwa maoni yako, je, mambo/hali nchini (Tanzania) kwa ujumla yanaendaje? Yanaendaje? Msomee, jibu mmoja

The right direction / Mwelekeo sawa	1
The wrong direction/ Mwelekeo usio sawa	2
Not sure / Sina uhakika	3
Neither right nor wrong direction/ Si mwelekeo sawa au usio sawa (wastani)	4
Don't Know / Sijui	98
Refused To Answer / Amekataa kujibu	99

A5a. Why do you say so?..... Up to three responses. Probe for details

A6. Please rate the condition of each of the following indicators in this place where you live on a scale of 1 – Bad; 2.neither good nor bad; 3. good, / Tafadhali, tathmini hali ya kila viashiria vifuatavyo katika eneo unaloishi kwa kipimo cha 1-mbaya, 2,wastani 3,nzuri

--	--	--	--	--	--

		1=bad/mbaya	2.neither nor/wastani	3.good/nzuri
1	Domestic economy of the people / Uchumi wa ndani wa watu			
2	Quality of healthcare / Viwango vya huduma za afya			
3	Standards of education/ Viwango vya elimu			
4	Water supply/ Usambazaji wa maji			

5	Electricity connections to the people / Uunganishaji wa umeme kwa watu			
6	Roads and infrastructure/ Barabara na miundombinu			
7	Livelihood/income opportunities for the youth / Fursa za kipato kwa vijana			
8	Livelihood/income opportunities for women / Fursa za kipato kwa wanawake			
9	Land issues / Masuala ya ardhi			
10	Security & safety/ Ulinzi na usalama			
11	Regular village meetings/Mikutano ya kijiji ya mara kwa mara			
12	Media freedoms / Uhuru wa vyombo vya habari			
13	Human rights / Haki za binadamu			
14	Creation and expansion of income generating opportunities/ Kutengeneza na kuongeza /kutanua vitega uchumi			

SECTION B; TAXATION AND LEVIES/KODI NA USHURU

B0. Am going to read to you a number of statements; please tell me how much you agree or disagree with it. /Nitakusomea baadhi ya kauli, tafadhali niambie ni kwa kiasi gani unakubali au haukubaliani nayo.

Scale: 1-Agree, 2: Neither agree/disagree, 3: Disagree /Kipimo: 1-Nakubaliani, 2-Sina uhakika, 3-Sikubaliani

	Agree /Nakubaliani	Neither agree/ Disagree /Sina uhakika	Disagree /Sikubaliani
a) Taxes are important for the country's development/Kodi ni muhimu kwa maendeleo ya nchi			
b) It is wrong for a taxpayer to not declare all of their income so as they can pay less tax/Ni makosa kwa walipa kodi Kutotangaza mapato yao yote ili walipe kodi ndogo			
c) Poor/delayed/no government services are a good reason to avoid paying taxes/Huduma duni/kucheleweshewa huduma/kutokuwa na huduma kutoka serikalini ni sababu za msingi kuepuka kulipa kodi			
d) You would happily pay taxes without any enforcement/Ungelipa kodi vizuri bila kushurutishwa			
e) You would not pay taxes if you could get away with it/Usingelipa kodi kama ungeweza kuepuka			
f) Taxes are so high that many struggle to pay/Kodi zipo juu sana kana kwamba watu wengi wanatatizika kulipa			
g) it is a civic duty to pay tax regardless of whether a public service is poor/delayed/not given/Ni wajibu wa kiraia kulipa kodi bila kujali kama huduma za kijamii ni duni/zinachelewa kutufikia/hazipo kabisa			

B0a. Why do you think people avoid/evade taxes? **MULTIPLE RESPONSES, DO NOT READ OUT. PROBE FOR DETAILS./Unafikiri ni kwa nini watu wanakwepa kulipa kodi?/CHAGUO ZAIDI YA MOJA, USIMSOME. ULIZIA KWA MAELEZO ZAIDI**

<p>1=They are not likely to get caught/Hawana uwezekano wa kukamatwa</p> <p>2=People feel that the taxes which are collected are not used efficiently/watu wanahisi kodi zinazokusanywa hazitumiki ipasavyo</p> <p>3=The consequences of getting caught for tax evasion is not serious enough/Madhara ya kukamatwa kwa kukwepa kulipa kodi si makubwa vya kutosha</p> <p>4= People feel that the tax rates on their earnings are too high/Watu wanahisi kuwa viwango vya kodi kwa mapato yao ni vya juu sana</p> <p>5=People do not understand how to submit tax returns/Watu hawaelewi jinsi ya kuwasilisha marejesho ya kodi</p> <p>6= There is a general culture of Tax evasion in Uganda/Kuna utamaduni wa ukwepaji ushuru nchini</p> <p>7= People feel that they are underpaid therefore do not want to lose money in the form of tax/Watu wanahisi kuwa wanalipwa kidogo kwa hivyo hawataki kupoteza pesa kwa njia ya kodi</p> <p>-777 Others specify/Mengineyo, bainisha</p> <p>-888 Refused to answer/ Amekataa kujibu</p> <p>-999 Don't know/Sijui</p>

B0b. I will read to you about the various business environments in the country; please tell me how much you agree or disagree with it./Nitakusomea kauli mbali mbali kuhusu mazingira ya biashara hapa nchini, tafadhali niambie ni kwa kiasi gani unakubali au haukubaliani nayo

Scale: 1-Agree, 2: Disagree/Kipimo: 1-Nakubaliani, 2-Sikubaliani

	Agree / Kubaliana	Disagree / Kutokubaliana
1-The economic conditions in Tanzania are currently favorable for prosperity of any business / Hali ya kiuchumi nchini Tanzania kwai sasa ni nzuri kwa ukuaji au ustawi wa biashara yoyote		
2-The government is creating opportunities for small business / Serikali inatoa fursa kwa [ajili ya] biashara ndogo ndogo		
3- Tanzania has a stable political environment for prosperity of any business / Tanzania ina mazingira bora ya kisiasa kwa ukuaji wa biashara yoyote		
4- There is more business opportunities now compared to a year ago / Kuna fursa nyingi za kibiashara sasa ukilinganisha na mwaka mmoja uliopita		

5- The cost of running the business has increased compared to a year ago / Gharama za kuendesha biashara zimepanda ukilinganisha na mwaka moja uliopita		
6. Taxes/levies are high and are a hindrance to the growth of business / Ushuru/kodi/tozo ni kubwa na zinazuia ustawi wa biashara		

MOBILE MONEY LEVY ASSESSMENT / SEHEMU YA F: TATHMINI YA TOZO ZA MIAMALA YA KIFEDHA KWA NJIA YA SIMU YA MKONONI

Finally / Kwa kumaliza.....

B1. When was the last time you used mobile money services? / Je, lini ilikuwa mara ya mwisho kwa wewe kutumia huduma za miamala ya kifedha kwa njia ya simu za mkononi?

Last 7 day / siku 7 zilizopita	1
Last 2 weeks / wiki 2 zilizopita	2
Last one month / mwezi mmoja uliyopita	3
Last 2 months / miezi miwili iliyopita	4
Last 3 months / Miezi mitatu iliyopita	5

B2. Are you aware that there has been changes in the taxes and charges for mobile money services since last july (sending and withdrawing charges)? / Je unafahamu kwamba kumekuwa na mabadiliko ya tozo na makato ya huduma za miamala ya kifedha kwa njia ya simu ya mkononi toka julai mwaka jana? (makato ya kuweka na kutoa)

Yes / Ndiyo >>> B2a.	1
No / Hapana	2 (Go to B6)
Refused to answer / Amekataa kujibu	99(Go to B6)

B2a. Are you aware that those taxes and charges for mobile money services were reduced? Je unafahamu kwamba Tozo hizo za huduma za kifedha kwa simu zilipunguzwa?

Yes / Ndiyo >>> B2ai.	1
No / Hapana >>>>B2ai.	2
Refused to answer / Amekataa kujibu >>>>B2ai	99

B2ai. How much do you agree with those changes (refer to changes in taxes and charges on mobile money in B2)? / Je unakubaliana na mabadiliko hayo kwa kiasi gani?

Strongly agree / Nakubaliana nayo kwa kiasi kikubwa	1
Agree / Nakubaliana nayo	2
Neither agree nor disagree / Wastani	3

Disagree / Sikubaliani nayo	4
Strongly disagree / Sikubaliani nayo kwa kiasi kikubwa	5

B2b. For any response above in B2a? Why do you say so?.....
/Kwa kila jibu hapo juu katika B2a? kwa nini unasema hivyo?.....

Give up to 3 responses? PROBE FOR DETAILS. Taja hadi majibu matatu (3)? **DADISI KWA MAELEZO ZAIDI**

B3. Am going to read to you some statement about mobile money services usage since July last year, please tell me which of these applied to you? (MULTIPLE RESPONSES ALLOWED)

- I have sent / spent less using mobile money services / Nimetuma/kutumia fedha kiasi kidogo kwa kutumia huduma za miamala ya kifedha kwa njia ya simu
- I have sent / spent more using mobile money services / Nimetuma/kutumia fedha kiasi kikubwa kwa kutumia huduma za miamala ya kifedha kwa njia ya simu
- I have received less from friends and family via mobile money services / Nimepokea fedha chache kutoka kwa marafiki na familia kupitia huduma za miamala ya kifedha kwa njia ya simu za mkononi
- I have received more from friends and family via mobile money services / Nimepokea fedha Zaidi kutoka marafiki na familia kupitia huduma za miamala ya kifedha kwa njia ya simu za mkononi

B4. I will read to you some statements which are related to charges of mobile money transfer since July last year. Please tell me how much you agree, or disagree with them. ASK FOR EACH/Nitakusomea baadhi ya kauli ambazo zinahusiana na malipo mapya ya utumaji/utoaji wa miamala ya fedha kwa njia ya simu tangu Julai mwaka jana. Tafadhali niambie ni kwa kiasi gani unakubali au haukubaliani nayo. **ULIZA KWA KILA MOJA.**

	Nakubaliana /Agree-1	Sikubaliani/ Disagree-2
a. The mobile money levy is an important way for government to generate revenue/Tozo mpya ya miamala ya simu ni njia muhimu ya serikali kupata mapato	1	2
b. Taxes on mobile money transaction by sender and receiver is a right thing /Makato ya tozo kwa mtumaji na mtumiwaji ni sahihi	1	2
c. Increasing of mobile money levy is not a problem; the problem is the high transaction costs (twice as much as before)/Kuongezeka kwa tozo mpya ya miamala ya simu siyo tatizo; tatizo ni gharama/makato kua juu (mara mbili zaidi ya awali)	1	2
d. I don't have a problem with the mobile money levy because it will improve various infrastructure and development projects	1	2

/Sina tatizo na tozo mpya miamala ya simu maana inakwenda kuboresha miundombinu na miradi ya maendeleo mbalimbali		
e. The mobile money levy has reduced the use of mobile transactions/Tozo mpya ya miamala ya simu imepunguza matumizi ya miamala.	1	2
f. The mobile money levy is way to ensure that every Tanzanian contributes to government revenue and development of the country / Tozo mpya ya miamala ya simu ni njia ya kuhakikisha kila Mtanzania anachangia mapato ya Serikali na maendeleo ya nchi	1	2
g. A mobile money levy should exists but only for large transactions (e.g. million and above) Tozo mpya ya miamala ya simu iwepo lakini kwa miamala mikubwa tu (labda million na zaidi)	1	2
h. I know how the money of tozo on mobile money is being spent/Najua jinsi fedha za tozo mpya ya miamala ya simu zinavyotumika	1	2
i. The tozo of mobile money will reduces our national dependence on donor funding/Tozo mpya ya miamala ya simu itapunguza utegemezi wa taifa kutoka kwa wafadhili	1	2
j. I can easily find out from government how the mobile money tozo money is being spent/Ninaweza kujua kwa urahisi kutoka kwa serikali jinsi fedha ya tozo mpya ya miamala ya simu zinatumika	1	2
k. I am not willing to pay the mobile money tozo because I do not know what is happening with the money/Siko tayari kulipa tozo mpya ya miamala ya simu kwa sababu sijui kinachoendelea na fedha hizo.	1	2
l. I am more willing to pay the mobile money tozo if I can directly track / trace the use of these funds/Nipo tayari zaidi kulipa tozo mpya ya miamala ya simu ikiwa naweza kufuatilia moja kwa moja matumizi ya fedha hizi	1	2

B5. The government said that the funds from the charge/levy on mobile money are paying for a number of development projects. Please tell me which projects you are aware of that the mobile money levy has been use for? Do not read out. Multiple responses possible./Serikali ilisema kuwa fedha kutoka kwa malipo mapya/ushuru wa fedha za miamala ya simu wanalipia miradi kadhaa ya maendeleo. Tafadhali niambie miradi gani unayoifahamu ambayo fedha za tozo zimetumka. Usimsomee. Inaruhusiwa kuwa na majibu zaidi ya moja.

a, Road infrastructure/Miundombinu ya barabara

b, Strategic projects such as modern railway construction /Miradi ya kimkakati kama ujenzi wa reli ya kisasa

c, Julius Nyerere power generation dam/ Bwawa la kuzalisha umeme la Julius Nyerere

d, Health services /Huduma za afya

e, Education services/ Huduma za elimu

f, Higher student loan /Mikopo kwa elimu ya juu (HELB)

g, Don't know/Sijui (go to B5d)

B5a. Thinking about the projects/activities you mentioned in B5 which government is spending the mobile money charges on; how much are you satisfied with where/how the money is being spent?/Fikiria kuhusu miradi uliyotaja hapo awali katika B5 ambayo serikali inatumia gharama mpya za fedha kutoka kwenye miamala ya simu; umeridhika kwa kiasi gani wapi/namna gani fedha inatumika?

Strongly satisfied/Nimeridhika kabisa =1

Satisfied/Nimeridhika=2

Neither satisfied nor dissatisfied/Sina uhakika =3

Dissatisfied/Sijaridhika=4

Strongly dissatisfied/Sijaridhika kabisa=5

B5b. For responses in B5a ASK; Why do you say so?..... up to 3 responses. Probe for details/Kwa kila jibu katika B5a, ULIZA; kwa nini unasema hivyo?Taja hadi majibu matatu (3). Ulizia kwa maelezo zaidi.

.....

B5c. Which other projects/activities would you want the mobile money to be spent/allocated on? up to 3 responses. Probe for details/Je, ni miradi/shughuli gani nyingine ungependa fedha za tozo ya miamala ya simu zitumike/zitengwe? Taja hadi majibu matatu (3). Ulizia kwa maelezo zaidi.

.....

B5d. ASK All: In the last 6 months have you seen/ are aware of these projects/activities going on in the country or your area? (1=Yes; 2=No)/ ULIZA WOTE: katika kipindi cha miezi sita (6) iliyopita, umewahi kuona/unafahamu kuhusu miradi/shughuli zinazoendelea nchini/katika eneo lako? (1=Ndiyo; 2=Hapana).

a, Road infrastructure/Miundombinu ya barabara

b, Strategic projects such as modern railway construction /Miradi ya kimkakati kama ujenzi wa reli ya kisasa

c, Julius Nyerere power generation dam/Bwawa la kuzalisha umeme la Julius Nyerere

d, Improving health services/uboreshaji wa huduma za afya

e, Improving education services/ uboreshaji wa huduma za elimu

f, Accessing higher education loan/ upatikanaji wa mikopo kwa elimu ya juu (HELB)

ASK ONLY THOSE WHO SAID DON'T KNOW IN QB5a OTHERWISE THANK RESPONDENT AND CLOSE INTERVIEW. ULIZA TUU KWA WALE WALIOSEMA HAWAJUI KATIKA QB5a, VINGINEVYO MSHUKURU MHOJIWA NA TAMATISHA MAHOJIANO.

The government said that the funds from the charge/levy for mobile money are paying for a number of development projects/Serikali ilisema kuwa fedha kutoka kwa malipo mapya/ushuru wa fedha za miamala ya simu wanalipia miradi kadhaa ya maendeleo **(INTERVIEWER: READ ALL THE PROJECT BELOW/MHOJAJI: SOMA MIRADI YOTE HAPO CHINI)**

- a, Road infrastructure/Miundombinu ya barabara
- b, Strategic projects such as modern railway construction /Miradi ya kimkakati kama ujenzi wa reli ya kisasa
- c, Julius Nyerere power generation dam/ Bwawa la kuzalisha umeme la Julius Nyerere
- d, Health services /Huduma za afya
- e, Education services/ Huduma za elimu
- f, Higher student loan /Mikopo kwa elimu ya juu (HELB)

B7. Thinking about the projects/activities I have read to you which government is spending the mobile money charges on; how much are you satisfied with where/how the money is being spent?/Fikiria kuhusu miradi uliyotaja hapo awali katika B5 ambayo serikali inatumia gharama mpya za fedha kutoka kwenye miamala ya simu; umeridhika kwa kiasi gani wapi/namna gani fedha inatumika?

Strongly satisfied/Nimeridhika kabisa =1

Satisfied/Nimeridhika=2

Neither satisfied nor dissatisfied/Sina uhakika =3

Dissatisfied/Sijaridhika=4

Strongly dissatisfied/Sijaridhika kabisa=5

B7a. For responses in B7 ASK; Why do you say so?..... up to 3 responses. Probe for details/Kwa kila jibu katika B7, ULIZA; kwa nini unasema hivyo?Taja hadi majibu matatu (3). Ulizia kwa maelezo zaidi

.....

B8. Which other projects/activities would you want the mobile money to be spent/allocated on? up to 3 responses. Probe for details/Je, ni miradi/shughuli gani nyingine ungependa fedha za tozo ya miamala ya simu zitumike/zitengwe? Taja hadi majibu matatu (3). Ulizia kwa maelezo zaidi.....

-----end---- **thank respondents and close the interview / -----Mwisho---- Mshukuru**
mhojiwa na tamatisha mahojiano